

clubeurope
group travel

COVID-19

.....
ESSENTIAL INFORMATION
for school groups travelling
with **Club Europe**



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www.clubeurope.co.uk

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Introduction

This document provides useful information regarding school trips travelling between May – July 2022.

We understand that the current COVID situation is concerning and ever-changing and we are here to help orientate you through the regulations and facilitate your long-awaited tour. Our Managing Director, Tim Johnson, will update you monthly ahead of your trip and, in addition, will review with you the latest situation regarding COVID rules of entry and in-country regulations around 3 months before departure. Any useful information and updates will be given to you as and when we receive them.

This document is in four sections:

- General information
- Country-specific guidelines via live links
- Contracting COVID while on a trip
- FAQs

It currently covers:

- Austria
- Belgium
- Channel Islands
- Croatia
- France
- Germany
- Hungary
- Italy

- Ireland (Republic of)
- Latvia
- Lithuania
- Malta
- Netherlands
- Poland
- Portugal
- Spain
- Switzerland
- USA

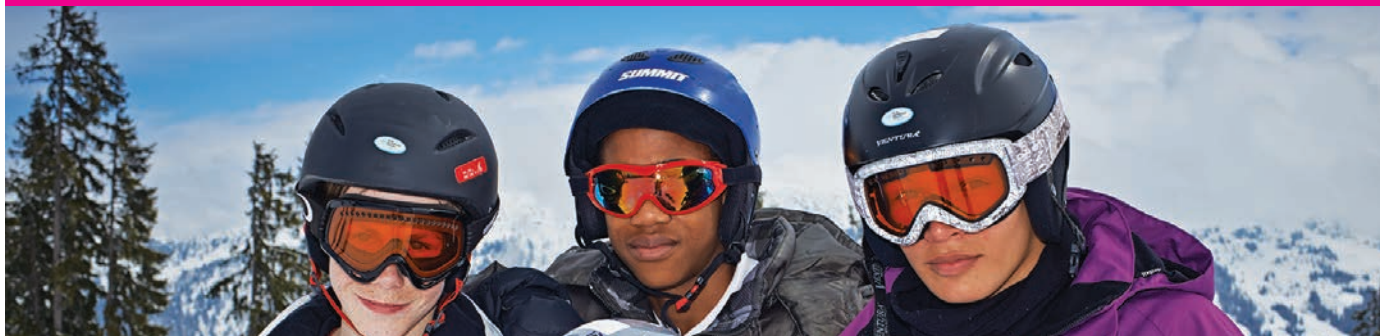
Under each country you will find a link to:

- FCDO advice for that country
- The country's own web page for any further advice
- Rules for return to the UK

Please note:

We will always follow FCDO advice: should travelling from the UK or entry into your destination be prohibited or become impossible due to the latest guidelines, then our COVID cancellation process will be triggered (should you be insured with our policy). We will keep you informed within the appropriate timeframe for your individual school trip.

This document is only to be used as guidance if your school trip can go ahead. We hope you find it useful and welcome any feedback. Please contact your account manager if you have any questions or comments.



Preparation before travel

COVID status of your school group

It seems highly likely that proof of vaccination will remain a key part of international travel in 2022. It is therefore vital you are fully aware of the COVID status of everyone travelling in your group including other teachers, all students, and any other adults, such as parents, who may be with you.

If there are any members of your party who cannot fulfil the COVID entry requirements of the country you are visiting, it is important that you warn these members of these requirements that may preclude them from travelling.

This is not something we can control, much like visa requirements, so this remains the parents'/school's responsibility to manage. Please bear in mind, however, that we will discuss the COVID situation with you around 3 months before your departure and offer you every support we can, and inform you of any updates before or after that time that we consider useful to you in preparation for your trip.

NHS Covid App

We suggest that every passenger downloads the NHS App that contains the NHS Covid Pass. Please do this well ahead of your departure time as it takes a while and everyone will need an email address, some ID, their NHS number, and their GP's details. You can find details of the app and pass here:

<https://www.nhs.uk/conditions/coronavirus-covid-19/covid-pass/>

Face Masks

Many countries require that you wear substantial masks or face coverings when in public places or on public transport. The best option is the FFP2 mask, and we recommend that you include these in the packing list for your group. It might also be a good idea for party leaders to have a stock as back-up. Examples of where you can buy them in bulk:

- <https://www.boots.com/boots-protective-ffp2-nr-face-masks-5s-10292473>
- <https://www.amazon.co.uk/ffp2-mask/s?k=ffp2+mask>
- <https://www.medisave.co.uk/ffp2-respirator-face-masks-box-of-50.html>

Travel Insurance

It can't be emphasised enough that any travel insurance policy now also needs to include full cover in case of a COVID outbreak; quarantining of an individual due to a positive test while abroad; or if you test positive prior to departure or



have to self-isolate as a result of being in close contact with a positive case.

We have collaborated with the School Travel Forum and ABTA to create a travel insurance specifically to cover the requirements of school groups and you can find the details here:

<https://club-europe.co.uk/school-ski-trips/safety-and-support/travel-advice-and-insurance/>

Please speak to your account manager if you wish to add this to your package. If you decide to use a different insurer, please check that you are fully covered in the event of COVID-related changes.



British government guidance

Club Europe's AXA Travel Insurance policy

ABTA (Association of British Travel Agents) guidance

COVID restrictions in ski destinations, see the Ski Club website

<https://www.gov.uk/foreign-travel-advice>

<https://club-europe.co.uk/school-ski-trips-safety-and-support/travel-adviceand-insurance/>
<https://travelsure.abta.com/stf/#cover-details>

<https://www.abta.com/tips-and-advice/travelling-during-coronavirus/travelling-with-children>

<https://www.schooltravelforum.com/media/1806/what-to-consider-when-planning-a-school-trip.pdf>

Country-Specific Guidelines

The following sections contain links where you will find up to date information on entry requirements from the UK to your tour destination, as well as the in-country regulations of your destination. You will also find a link to the UK re-entry rules.

Austria

Entry from the UK:

<https://www.gov.uk/foreign-travel-advice/austria>

Country specific website:

<https://www.austria.info/en/service-and-facts/coronavirus-information>

<https://www.austria.info/en/service-and-facts/coronavirus-information>

Return to the UK from Austria:

<https://www.gov.uk/foreign-travel-advice/austria>

Belgium

Entry from the UK:

<https://www.gov.uk/foreign-travel-advice/belgium/entry-requirements>

Country specific website:

<https://www.info-coronavirus.be/en/travels/>

Return to the UK from Belgium:

<https://www.gov.uk/foreign-travel-advice/belgium>

Channel Islands

Jersey

Entry from the UK:

<https://www.gov.uk/guidance/travelling-between-the-uk-and-ireland-isle-of-man-guernsey-or-jersey>

Country specific website:

<https://www.gov.je/health/coronavirus/travel/pages/coronavirustraveladvice.aspx>

Return to the UK from Jersey:

<https://www.gov.uk/guidance/travelling-between-the-uk-and-ireland-isle-of-man-guernsey-or-jersey>





Germany

Entry from the UK:

<https://www.gov.uk/foreign-travel-advice/germany/entry-requirements>

Country specific website:

<https://www.auswaertiges-amt.de/en/coronavirus/2317268>

Return to the UK from Germany:

<https://www.gov.uk/foreign-travel-advice/germany>

Hungary

Entry from the UK:

<https://www.gov.uk/foreign-travel-advice/hungary/entry-requirements>

Country specific website:

<https://london.mfa.gov.hu/eng/page/koronavirussal-kapcsolatos-informaciok>

Return to the UK from Hungary:

<https://www.gov.uk/foreign-travel-advice/hungary>

Italy

Entry from the UK:

<https://www.gov.uk/foreign-travel-advice/italy/entry-requirements>

Country specific website:

<https://www.salute.gov.it/portale/nuovocoronavirus/dettaglioContenutiNuovoCoronavirus>

Return to the UK from Italy:

<https://www.gov.uk/foreign-travel-advice/italy>



Croatia

Entry from the UK:

<https://www.gov.uk/foreign-travel-advice/croatia/entry-requirements>

Country specific website

<https://mup.gov.hr/uzg-covid/english/286212>

Return to the UK from Croatia:

<https://www.gov.uk/foreign-travel-advice/croatia>

Czech Republic

Entry from the UK:

<https://www.gov.uk/foreign-travel-advice/czech-republic/entry-requirements>

Country specific website:

<https://www.mvcr.cz/mvcren/article/coronavirus-information-of-moi.aspx>

Return to the UK from Croatia:

<https://www.gov.uk/foreign-travel-advice/croatia>

France

Entry from the UK:

<https://www.gov.uk/foreign-travel-advice/france/entry-requirements>

Country specific website:

<https://uk.ambafrance.org/COVID-19-rules-for-travel-between-France-and-the-UK-28918>

Return to the UK from France:

<https://www.gov.uk/foreign-travel-advice/france>



Ireland (Republic of)

Entry from the UK:

<https://www.gov.uk/foreign-travel-advice/ireland/entry-requirements>

Country specific website:

https://www.citizensinformation.ie/en/government_in_ireland/ireland_and_the_uk/common_travel_area_between_ireland_and_the_uk.html

Return to the UK from Ireland:

<https://www.gov.uk/foreign-travel-advice/ireland>

Latvia

Entry from the UK:

<https://www.gov.uk/foreign-travel-advice/latvia>

Country specific website:

<https://www2.mfa.gov.lv/en/london/consular-information/entry-into-latvia>

Return to the UK from Latvia:

<https://www.gov.uk/foreign-travel-advice/latvia>

Lithuania

Entry from the UK:

<https://www.gov.uk/foreign-travel-advice/lithuania/entry-requirements>

Country specific website:

<https://www.govilnius.lt/media-news/important-information-regarding-the-coronavirus>

Return to the UK from Lithuania:

<https://www.gov.uk/foreign-travel-advice/lithuania>

Malta

Entry from the UK:

<https://www.gov.uk/foreign-travel-advice/malta/entry-requirements>

Country specific website:

<https://www.dfa.ie/travel/travel-advice/a-z-list-of-countries/malta/>

Return to the UK from Malta:

<https://www.gov.uk/foreign-travel-advice/malta>

Netherlands

Entry from the UK:

<https://www.gov.uk/foreign-travel-advice/netherlands/entry-requirements>

Country specific website:

<https://www.government.nl/topics/coronavirus-covid-19/visiting-the-netherlands-from-abroad>

Return to the UK from the Netherlands:

<https://www.gov.uk/foreign-travel-advice/netherlands>

Poland

Entry to Poland from the UK:

<https://www.gov.uk/foreign-travel-advice/poland/entry-requirements>

Country specific website:

<https://www.gov.pl/web/coronavirus/travel>

Return to the UK:

<https://www.gov.uk/foreign-travel-advice/poland>



Portugal

Entry from the UK:

<https://www.gov.uk/foreign-travel-advice/portugal/entry-requirements>

Country specific website:

<https://www.visitportugal.com/en/content/covid-19-measures-implemented-portugal>

Return to the UK from Portugal:

<https://www.gov.uk/foreign-travel-advice/portugal>

Scotland

Country specific website:

<https://www.gov.scot/publications/coronavirus-covid-19-tourism-and-hospitality-sector-guidance/pages/tourism-accommodation/>

Spain

Entry from the UK:

<https://www.gov.uk/foreign-travel-advice/spain/entry-requirements>

Country specific website:

<http://www.exteriores.gob.es/portal/en/serviciosalciudadano/informacionparaextranjeros/paginas/requisitosdeentrada.aspx>

Return to the UK from Spain:

<https://www.gov.uk/foreign-travel-advice/spain>

Switzerland

Entry from the UK:

<https://www.gov.uk/foreign-travel-advice/switzerland/entry-requirements>

Country specific website:

<https://www.eda.admin.ch/countries/united-kingdom/en/home/representations/embassy-in-london/coronavirus.html>

Return to the UK from Switzerland:

<https://www.gov.uk/foreign-travel-advice/switzerland>

USA

Entry from the UK:

<https://www.gov.uk/foreign-travel-advice/usa/entry-requirements>

Country specific website:

<https://uk.usembassy.gov/covid-19-coronavirus-information/>

Return to the UK from the USA

<https://www.gov.uk/foreign-travel-advice/usa>

Contracting COVID while on a school trip

If a member of your party contracts COVID while on a school trip, we recommend the following steps:

- Ask your tour manager to call Club Europe's duty phone or call it yourself on: **+44 7775 942 177**
- If necessary, arrange a **PCR test** with the local health authorities as soon as possible
- Talk to your hotel about quarantining measures. The affected individual will be provided a room either directly in your hotel or in an approved separate accommodation nearby. It may be that everyone who was sharing the room will also have to test or quarantine but this will be up to the local authorities.
- Follow the guidance given by the local health authority.
- It is likely that it will be easier and more comfortable for the infected person to remain in quarantine abroad. However, we will discuss the possibility of repatriation in each individual case. We may also be able to arrange for a parent to fly out and join the student if they are under 18. Please follow Club Europe's advice.
- In all instances, you should also inform your insurer immediately.



FAQs

Here we have collated a number of questions below that we have been asked with regard to COVID. We hope these are useful to you. If there are any specific questions you would like to ask, please contact your Account Manager.

Q: What happens if the tour has to be cancelled due to Covid-related factors present in the country where we're going?

A: We follow the guidance of the FCDO when it comes to establishing if a refund is due, as well as the Package Travel Regulations. If travel was not allowed by the FCDO, or only essential travel was allowed, you would be eligible for a full refund. Equally, if the tour could not take place due to issues in your destination country itself, making the tour unviable or impossible, you would be eligible for a full refund.

Q: What happens if there is something COVID-related in the UK preventing us from travelling, such as a lockdown?

A: If there were matters in the UK, such as a lockdown that prevented travel, you would not be entitled to a full refund but we would consider rolling over your deposits to a future tour, or would refund you the amount due according to our booking conditions.

Q: Will the entry requirements be the same when we are due to travel?

A: We are unable to say what the position will be regarding entry to any destination in the summer of 2022. We will, of course, be keeping a close eye on the entry requirements as your trip's departure date draws nearer and will give you the full picture as it stands approximately 3 months before departure. For now, you can check entry requirements for your destination via the links in this document, as shown above.

Q: The children will be performing in three venues in the area, staying in a hotel and likely having their lunches in restaurants. How would the children be protected from COVID-19 while in your care?

A: As members of the School Travel Forum, we follow strict protocols regarding Health and Safety on all our tours. Each venue (hotel/restaurant/excursion/concert venue) we use will also be subject to the Health and Safety regulations in situ.

Q: What procedures do you have in place should one of the children come down with COVID while on tour?

A: With our AXA insurance, this situation, where an extended stay in resort, with potentially the need for a parent/guardian to fly out to join them, is covered. If you are not insured through us, please check with your school's insurance company as to what their procedures would be in this instance.

Q: What happens if the FCO advice changes 29 days before departure (or is it 30 days or less)?

A: In this instance, we will discuss with you the various options regarding a further deferral or, in case of us not being able to deliver the trip due to restrictions in resort, a full refund will be due, under the rules of the Package Travel Regulations.

Q: What happens in the event that a hotel-based quarantine is required on return?

A: This is not covered by insurance or ourselves.

Q: What if my child tests positive and due to quarantine can't travel?

A: Cover is provided for cancellation if someone tests positive within 14 days of travel.

Q: What is the situation if a student chooses not to get vaccinated? Can they cancel and have a refund?

A: If the country they intend to visit requires double vaccinations, and entry may be refused for this passenger, we cannot offer a refund as the situation would be deemed disinclination to travel. We advise the school to check this well in advance of travel to avoid any last minute issues.

Q: Do we need to complete a passenger locator form for every passenger?

A: Currently the Passenger locator form remains a requirement for all passengers to complete and it cannot be completed on behalf of the entire group. ABTA have raised this query with Border Force and we hope that, by the summer this will be updated to make travelling as a group less administrative.

More from Club Europe

Concert Tours

Our wonderful music tours combine a carefully planned performing programme with cultural excursions and visits. Whether you are a band, orchestra, or choir, we create individual tours that match your group's specific profile. Our music team are all practicing musicians and passionate about music.

Educational Experiences

Our curriculum-focused trips combine the best excursions, cultural visits and accommodation Europe has to offer.

From specialist language courses to art, science, and history trips, all our tours support specific learning modules and are uniquely planned to match each group's requirements.

Sports Tours

We organise school sports tours for all types of youth squads from rugby, cricket, hockey, netball and football to multi-sports. Our sports tours feature training with professional coaches, matches or tournaments against local opposition, tickets for professional games plus an action-packed activities programme.

International Tours

We organise bespoke ski, concert and educational trips to Europe for international students. Our multi-destination tours ensure students get the unique flavour of each country they visit. All our tours are planned according to each group's individual needs and requests.

For more details go to
www.clubeuropeinternational.com

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