

2nd Edition

clubeurope
ski tours

ski

2013



£15
off per student
for all bookings
received by
29.02.2012

4
hours of lessons
& helmets now
included

FREE
all inclusive
inspection
trips

Fun, **skiing, snowboarding & adventure** for young people

Dear Party Leader

Happy New Year! Welcome to our 2nd edition brochure

We're currently beavering away putting the finishing touches to our 2012 trips, while at the same time we're very busy looking after all your requests for 2013!

Free all inclusive inspection trips

In addition to our FREE all inclusive preview trips to our NEW houses and NEW resorts featured in our brochure, **we are now pleased to offer a FREE all inclusive inspection trip to the following houses;**

- Markushof in Wagrain
- Oberwimm in Wagrain
- Peilsteinhof in Kleinarl
- Simonyhof in Radstadt
- Hotel Les Chalets in Brides Les Bains

This offer includes return flights, transfers, 2 nights accommodation, lift pass and equipment hire for the ski leader plus one.

We've moved!

To celebrate our move, we're going to be having some "office warming" drinks - date tbc - watch this space!

"We had a terrific time. The children did not want to go home at the end. Our rep, coach drivers and hotel staff helped to make it one to remember. The best ski trip I have ever organised. Thanks."

John Sexton at the Salitererhof



the fun starts

Welcome to Club Europe's 2013 Ski Programme

2012 Early Booking Discount

A large number of groups have taken advantage of our £25 early booking discount and confirmed their 2013 booking already. However, if you haven't booked anything yet, it's not too late! We have decided to extend our early booking discount into the New Year and offer £15 off per student for those groups who confirm their booking by 29th Feb 2012.



NEW - join us on Twitter!

Enjoy the brochure, catch up with us on Twitter and Facebook and contact the team today to discuss your requirements for your 2013 Club Europe ski trip!

Best wishes

Tim Johnson
Managing Director



Austria

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here

"Another outstanding week enjoyed by all pupils and staff. Fabulous instruction and friendly reps who were enthusiastic and eager to help."

Adrian Latter,
at the Eibinghof



Our Prices

Against each accommodation centre featured in this brochure there is a price for February half term, pre-Christmas, Easter and late Easter departures. These prices are based on 40 full paying students with five free adult places on a single decker coach and include the following:

- Return transport by coach and ferry
- Six nights full board accommodation
- Retention of rooms until time of departure (except in certain French resorts)
- Full-time bi-lingual ski representative
- Four hours ski instruction per day for six days (1:12 ratio for skiers & 1:10 ratio for snowboarders – supplement applicable)
- Six days lift pass key card
- Six days full ski/snowboard hire
- Helmet hire
- Après ski planning service
- Fully comprehensive travel insurance

Extras

- Youth lift pass supplements (where applicable)
- Adult lift pass supplements
- Meals other than those indicated
- Eurotunnel at peak times
- Après ski entry costs
- Snowboarding supplement
- Upgrade to five hours of ski lessons

All supplements applicable to your quotation will be confirmed in your offer letter.

INTRODUCE A GROUP

If you can recommend a colleague from another school to ski with us for the first time in 2013, on confirmation of their booking we will reward you with £100 credit, to be applied to your final invoice.

Unique Club Europe

33 years' experience • Personalised service from an established, family-owned company • Austrian specialists •



Leader Benefits

Party Leader's Family Concessions

For those leaders wishing to travel by coach with their family, we offer the leader's spouse a place for £450 and up to two leader's children (2-16 yrs) at £400 each.

If travelling by air, the leader's spouse can travel at the student rate.

Loyalty Bonus

For all groups of 40 or more, we offer a credit of £50 for each trip taken in the last three years up to a maximum £150.

Multi Tour Bonus

For schools taking two or more groups of 40 plus on Club Europe tours per year, a credit of £75 per group is given.

Inspection trips

If you are trying a resort you haven't visited before (or maybe just a house you haven't stayed in), then what better way to familiarise yourself with the amenities and slopes than by visiting the resort itself?

For 2013 we have three options for you to choose from:

OPTION 1 The Tailored Visit

You choose the dates and organise your flights, giving us a minimum of three months notice and we will offer you and a colleague two nights B&B at your chosen accommodation centre. PLUS we will throw in a two-day lift pass and ski hire for FREE! (Based on us holding a confirmed booking of 40 or more passengers for 2013.) This option is perfect for a weekend ski experience and we can normally help you get to and from the airport at a low cost.

EXTRA BONUS! If you book one of the NEW houses or NEW resorts in our brochure, we will cover the cost of your flights and transfers!

OPTION 2 Shadow a Group

If you want to see how we operate, then why not enjoy the full nine day coach experience by accompanying one of our groups. The £319 cost of the trip covers your transport, full board accommodation, lift pass and ski hire. It is fully refundable on booking a group of 40 or more. As this is subject to availability, please contact one of our ski team to discuss Option 2 further.

NEW!

OPTION 3 - Free Preview Trip to Italy

As you will see in the brochure, we have a number of new resorts for 2013. New resorts are good, but we understand that many Party Leaders like to return to places they know. If this is you and you would like to investigate a new area without 40 kids in tow (!), then why not join us on our Inspection Trip to Italy on 21st-23rd December 2011? This will also give you an opportunity to share experiences with other Party Leaders and maybe squeeze in a bit of Christmas shopping at one of Italy's Christmas Markets. As an additional bonus, we are offering this free of charge to Party Leaders who book their 2013 trip by 1st November 2011!

Benefits

Retention of rooms on last day • Your own bi-lingual ski rep

Small Groups

Small groups who are prepared to share a coach and be flexible with the choice of resort can travel at no extra cost. Free pick-up from school is guaranteed for all small groups of 20 or more paying members.

Eight-day Five-night Ski Trips Off Season

If you fancy trying something a little different for 2013, then why not choose our shorter, more economical option of the eight-day ski trip?

These are essentially the same as our nine-day tour but tend to depart on a Saturday, thus returning on the Friday as usual. Your group will have five nights accommodation on a full board basis and ski for five days with four hours of lessons and helmets included.

The houses where we have negotiated these special rates are for departures on or after 30th March 2013, for 40 full paying passengers with five adults free of charge. Prices available on request.

Group benefits

Unique Mini Brochure

We will provide a quantity of personalised brochures for distribution to your students, which detail the itinerary, content of the ski trip and a reassuring overview to parents of what their children will enjoy.

Parents Evening

Our professional Power Point presentation provides answers to all relevant pre-tour questions and a member of our staff will attend where possible.

Resort Benefits

Retention of rooms on last day - for ultimate convenience.

In order for you to have maximum enjoyment on the last day, rooms are retained until the evening meal which enables you to shower, change and freshen up before the journey home.

Your Own Ski Rep

You will have your own bilingual ski rep for the whole week. Their role is to coordinate your skiing arrangements and entertainment and to ensure your stay is enjoyable, safe and memorable. All our reps are carefully selected, fully trained and are on duty 24 hours a day should any emergency arise.

Huge Incentives

PRE-PAID EVENING ENTERTAINMENTS

We are able to offer you an optional, hugely cost effective pre-paid excursion programme to suit your preference. The choices typically include swimming, bowling, watching a local ice hockey match, a Tyrolean evening, and ice curling in addition to in-house activities. Full details and prices will be given with your quotation.

Extra Care

If you wish your group to have an extra, fifth hour of daily skiing, this can be arranged at an additional cost.

Top Quality Local Ski School

Our 30 plus years of operating have enabled us to cement long standing relationships with the best local ski schools. All our instructors speak English and have experience of working with students. Classes are generally based on 12 students for skiers and eight-ten for snowboarders. As Leaders on free places tend to free ski, they are not included in this ratio. **In 2013 all groups will have four hours instruction per day included in their tour.**

Top Quality Ski and Board Hire

We either use local ski hire shops or equipment is fitted in-house. We demand the highest standard of equipment using reputable manufacturers; details of your requirements are advised in advance, ensuring speedy and efficient fitting.

Helmets

In line with many local authority requests, **we are now pleased to include helmet hire for each skier at no extra cost.** We give you and parents ultimate peace of mind.

Snow Security

Snow cannons operate in all our resorts to assist satisfactory snow cover on the lower slopes. This means in many Austrian resorts skiing is now possible from early December until late April, making Easter skiing an attractive proposition.

Snow Guarantee

We will pay up to £30 per person per day towards additional costs of transport and lift pass if all the lifts in your resort are closed due to adverse weather conditions or lack of snow.

"Our rep had a massive impact - he is very hardworking and very well organised. A real asset."

Elizabeth Harris
at the Hanneshof



Getting There in Comfort

Door To Door by Luxury Coach

Travelling by luxury coach gives you comfort, control and flexibility. Your coach will pick you up at school at a time to suit you and transport you overnight to arrive at your resort in the early afternoon of the following day. The coach is thereafter at your disposal.

Your Coach

Your coach will have luxury specification, be prepared for continental driving and be equipped with reclining seats, seatbelts, video/DVD, WC, heating and a drinks machine. Capacity is generally 47/49 seats.

Coach Toilets

All vehicles have toilets on board. We strongly recommend, however, that these only be used in an emergency as their capacity is limited. Your driver will make frequent stops en route to allow the group to stretch their legs and use toilet facilities.

Luggage

To avoid any problems at school and to fit all the luggage on board, please ensure that all students pack only one small overnight bag for inside the coach and one soft, medium-sized bag for the hold.

The Channel Crossing

We have been working with P&O Ferries, Sea France and Eurotunnel for many years now. This offers you a choice of Channel crossings. We recommend that groups from the North of England use the ferry as the 90-minute crossing can be a welcome break, a chance to have a hot meal and to prepare for the overnight journey to resort. The Eurotunnel crossing may incur an additional charge depending on the date of travel.

Double Decker and Larger Vehicles

We are pleased to have a limited number of high quality double-decker vehicles available for larger groups.

Due to their size, we recommend them only for certain houses. Please also be aware that these vehicles carry a supplement that will be costed into your tour. Please book early to avoid disappointment.

Flying

Many of our houses are ideally suited to groups wishing to fly due to their proximity to the slopes and evening excursions. If you wish to fly, we strongly recommend you contact us a minimum of 12 months prior to your chosen departure date so that we can guarantee to get you the most competitive prices and timings, especially at peak times.

Thanks to burgeoning low cost airlines we are now very happy to offer regional departures.

Our flight departures tend to be on Fridays and Saturdays; in Italy, however, we suggest Sunday departures to Piancavallo.



DAY 1

Leave school to catch a late afternoon or evening ferry/Eurotunnel followed by the overnight journey to resort.

DAY 2

Arrival at your centre is usually early afternoon when you will meet your ski rep, check-in at your accommodation and be fitted for skis either locally or at the centre. Dinner will be your first meal included in your tour, followed by some time to relax and prepare for the week of skiing ahead.



Your Ski Tour

DAY 3 TO 7

Your bi-lingual ski rep will liaise with your ski instructors and arrange the meeting point for the first morning's ski lessons and coordinate the rest of your tuition. Your coach is available throughout your time in resort for transfers to different meeting places should your group wish to explore different areas of the ski resort. It is also available for excursions or transportation to evening entertainments (within EU driving regulations).

DAY 8

Due to EU regulations, your coach cannot be used so the local ski bus will be used to get you to and from your final day's skiing. After skiing equipment is returned, the group can walk or catch the local ski bus back to the centre to freshen up. Rooms are vacated and luggage transferred to the coach before the evening meal. After dinner and ski school presentation (if this has not already taken place on the previous evening), you depart and travel overnight to Calais.

DAY 9

Cross the channel mid morning to mid afternoon (depending on resort and school location) and continue on to your school.



"I have used Club Europe for many years and again they have surpassed themselves. These trips get better and better each year. I will not hesitate to pick up the phone to organise my next trip with Club Europe as they are efficient, effective and excellent."

Cawton Wright
at the Wurzenrainer





Safety Management System

Club Europe offers total assistance in the planning of your ski trip; we have produced a Safety Management System which is designed to ensure every controllable aspect of your trip is properly planned. The document includes details of:

- Accommodation checks incorporating fire safety and hygiene
- Training of Club Europe personnel
- Transport inspections and checks on coaches
- Accident and Emergency procedures

Safety & Security

School Travel Forum

Club Europe is a full founder member of the School Travel Forum, an association recognised by all key teaching unions and local authorities as delivering best practise in school travel. Details of the School Travel Forum Code of Practice are available from your tour advisor on request or on their website www.schooltravelforum.com.

This is subject to external verification by qualified independent Health and Safety professionals and a summary of our Safety Management System is available on request or can be downloaded from our website: www.club-europe.co.uk

Financial Security

We are fully bonded members of ABTA (Association of British Travel agents) and we also hold an ATOL (Air Traffic Organisers Licence) and offer you, therefore, total financial security.

Learning Outside the Classroom

We believe that every young person should have the opportunity to experience the world beyond the classroom as an essential part of personal development and education regardless of age, ability or circumstance. Club Europe has been awarded a Quality badge by the Council for Learning outside the Classroom in recognition of our dedication to this ideal/cause.



Austria

Great skiing, fantastic Après ski and superb service make Austria our favourite destination. **Club Europe is now the leading British schools operator in the province of Salzburg** and we have come to expect only the best from all of our suppliers. With continual investment in state of the art snow making machinery and modern lift systems Austria has remained the No.1 ski destination.



St. Johann/Kitzbühel ●
Gries im Sellrain/Kühtai ●
Saalbach-Hinterglemm ●
Bad Gastein ●
Sportwelt Amadé ●
Zell am See ●
Obertauern ●



Zell am See

Extensive high altitude skiing • Excellent evening entertainments • Superb ski school

The lively town of Zell am See lies at the centre of the Europa Sport Region, one of Austria's best-known ski areas. The sophisticated town lies on the majestic Lake Zell and boasts a charming traffic-free centre. The Ice hockey centre and new swimming pool are ideal for Après ski activities.

The skiing

Skiing to 3030m. Your Club Europe lift pass covers skiing from Zell am See and Schüttdorf on the Chmittenhöhe mountain. The Schmittenhöhe (2000m) is round-topped and accessed by lifts and gondolas, with intermediate skiing from the summit and some good ridge runs. A 10-minute coach ride takes you to the Kitzsteinhorn Glacier with year round skiing. This is great for Easter and 100% snow sure! The Zeller Bergbahn is currently undergoing renovation, providing extra-large cabins and transporting skiers to the slopes at an amazing six meters per second!

Après ski

The Sport complex in Zell is very popular as it offers regular "premier league" ice hockey matches that have become very popular with our groups. In addition there is curling, a weekly free Ski Show, and great late night shopping.

Hotel Stadlmühle

Capacity 100, CE Rating ★★★

This house is in a great location on the edge of the village Bruck, at the foot of the Grossglockner mountain range. It is an ideal position just 6km from the Areit gondola station in Zell am See or the glacier in Kaprun. The owners will be renovating the hotel entirely ahead of the 2012 season and increasing capacity from 50 to 100 beds.

The relaxed atmosphere is great to unwind in after a hard day on the slopes. The house has a TV and games room with satellite TV and DVD facilities and is within easy reach of Zell am See and Kaprun, ideal for ice skating, ice hockey and the new spa centre with thermal swimming pools.

- Newly renovated for the 2012 season
- Family run and superb hospitality
- Quiet location



Jugendheim Haus Pecile

Capacity 68, CE Rating ★★

This house is in the village of Schüttdorf, at the end of the lake and 3km from the town of Zell am See itself. It is very comfortable and welcoming and is ideal for groups wanting sole occupancy. It has a dining room and a games/meeting room. All student rooms (four/six-bedded) have wash basins and most have a shower with toilets on the corridor. Most leaders' rooms (two/three-bedded) have private facilities. The Haus Pecile is 500m from the Areitbahn which is the entry point into the lift complex and is within easy walking distance to the shops in Schüttdorf.

- Sole occupancy
- Walking distance to shops
- Local shops
- Friendly and family run



Please visit our website for a piste map
www.club-europe.co.uk

Quick Facts

Easy slopes: **29**
Medium slopes: **17**
Difficult slopes: **7**
Half pipes/Fun parks: **2**
Resort Height: **750m**
Top Station
Height: **3029m**
Km of skiing: **130**
Number of Lifts: **60**

Transfer Times

Coach from
Calais: **16 hrs**
Airport Transfer
Munich: **3 hrs**

HOTEL STADLMÜHLE

DECEMBER-JANUARY

£839

FEBRUARY

£891

EASTER

£792

LATE EASTER

£768

JUGENDHEIM HAUS PECILE

DECEMBER-JANUARY

£794

FEBRUARY

£817

EASTER

£723

LATE EASTER

£702

Sport Welt Amadé

Unbeatable skiing with up to 865km of Pistes • 10 high quality houses to choose from – the most of any ski operator in this valley • Superb snow record ideal for Easter skiing • Superb modern lift system

This World Cup Ski region has become Club Europe's most sought after ski area due to its fantastic all round appeal. The six valleys of the Sport Welt encompass an amazing 865km of pistes with 276 lifts to choose from. We have the largest selection of accommodation of any schools operator in this region spread across the valleys and use the local ski schools of each resort for the best results.

Things to do

Sleigh rides

Swimming

Bowling

Skating

Curling

Ice Hockey match
in Zell am See

Tyrolean evening

Quick Facts

Easy slopes: **67**

Medium slopes: **60**

Difficult slopes: **4**

Half pipes/Fun parks: **3**

Resort Height: **850m**

Top Station
Height: **2188m**

Km of skiing: **860**

Number of Lifts: **270**

Transfer Times

Coach from
Calais: **16 hrs**

Airport Transfer
Munich: **3 hrs**

The skiing

It's a great destination for a coach tour. On consultation with your ski instructors you can arrange for your coach to take you to a different entry point every day. You can be based in one of four villages, with some centres offering you the opportunity to ski right from your door. Flachau is replacing the Star Jet three lift with an eight seated heated and covered chair lift and Zauchensee has a new eight man gondola and the old three seated chair is to be replaced with a six seated. All in all, the region offers a great mixture of sport, action, Après ski, and hospitality.

Après ski

Each village offers a unique night time atmosphere and is well served with bars, cafés and restaurants. There are also several discos in the area. Altenmarkt and Schladming offer swimming, whilst bowling can be found in Schladming and St. Johann.

Outdoor activities include curling, skating and flood-lit skiing in Flachau. The regional capital, Salzburg, one of Europe's most beautiful cities, is within an hour's drive for an evening excursion with a difference or a fantastic day trip!

**Please visit our website for a piste map
www.club-europe.co.uk**



Fantastic Snow Record

Due to fantastic late snow and the propensity of snow cannons we have selected a few houses from Wagrain and Altenmarkt to spearhead our Easter skiing campaign. With almost a 100 per cent snow, the Sport Welt has become a prime Easter resort. Check out the fantastic prices and book early to secure the best houses.

**WORLD
CUP SKI
REGION**



Flachau

Sport Welt Amadé

Skiing from Flachau

Groups that stay in Flachau will ski from the Space jet lifts in Flachau that are only a 300m walk from the Hanneshof. This World Cup resort is home to Austria's most celebrated skier Hermann Maier and he can be seen training on the slopes regularly. Our ski school is based in Flachau and will ensure your group conquers the 100km of interconnected skiing that can take you over to Wagrain and back in one day. The slopes are wide and ideal for cruising and gaining confidence.

Why not look at Easter?

The modern snow cannons can ensure that the great snow stays that little bit longer.

April sunshine, superb prices and up to 150cms fresh snow.



"The best week's skiing I have ever had - good conditions, helpful reps, comfy accommodation and delicious food."

Elizabeth Harris at the Hanneshof

Jugendgästehaus Hanneshof & Stadler

Capacity Hanneshof 176,
CE Rating ★★★

Capacity Stadler 150,
CE Rating ★★★

These two houses located next to each other are in a superb location only a 300m walk to the Flachau slopes and a short drive to the village of Reitdorf. Each house offers self-contained units so each of our Club Europe groups will enjoy relative autonomy and their own dining room. They also offer the superb all inclusive soft drinks package as part of the price - saving students valuable euros throughout their stay. Student rooms are of a high standard, mainly six-bedded and all with en suite facilities. Leaders are offered twin rooms. Excellent in-house facilities include a large sports hall ideal for football or basketball, plus there are two indoor tennis courts, a disco room and TV/games room. In-house ski hire for all our groups is also offered.

- All inclusive drinks package
- Superb value at Easter
- Near doorstep skiing
- Excellent facilities including a sports hall and indoor tennis



Please visit our website for a piste map
www.club-europe.co.uk

ALL INCLUSIVE
DRINKS
PACKAGE

JUGENDGÄSTEHAUS
HANNESHOF & STADLER

DECEMBER-JANUARY

£837

FEBRUARY

£872

EASTER

£766

LATE EASTER

£748

Radstadt & Altenmarkt

Sport Welt Amadé

SIMONYHOF

DECEMBER-JANUARY

£867

FEBRUARY

£930

EASTER

£823

LATE EASTER

£793

Simonyhof

Capacity 123, CE Rating

★★★★

We are pleased to offer the very popular and superb Simonyhof situated right on the edge of Radstadt and walking distance from the Radstadt Gondola (500m). All four/six bedded student rooms have shower facilities and all the twin staff rooms have en suite, TV and safe in the rooms. The new multi-purpose sports hall and the multi media centre with in-house cinema, disco and karaoke are perfect for Après ski evenings after a hard day on the slopes.

- New Sports hall
- Multi media centre Internet corner
- Walking distance to the slopes



Skiing from Radstadt & Altenmarkt

Groups will begin the week on the Radstadt/Altenmarkt Mountain where our Ski School is based. The gentle, wide blue slopes are a perfect confidence builder and by midweek you will be tasting the high altitude majesty of Zauchensee which offers some of the most breathtaking views in Austria. The more adventurous may ski one day in Filzmoos or even Flachau, all a short coach ride from your accommodation.

Jugendgästehaus Tauernruh

Capacity 200, CE Rating ★★

This 300-year old family-run house is located in the centre of Radstadt, about 3km from the lifts. The cosy atmosphere and facilities are ideally suited to younger groups and we highly recommend this for under 15s. The house offers four, six and some eight-bedded rooms with private showers. There are ample WC's on each floor. Leaders rooms are twin bedded with private facilities. The house offers a wealth of entertainments such as a pizza amphitheatre, disco room complete with smoke machine, indoor gym for basketball and football, pool and internet room. There is a sauna, solarium and mini gym available to leaders, as well as a bar.

- Central location
- Fantastic facilities
- Ideal for younger students



Jugendherberge Sportheim

Capacity 110, CE Rating ★★★

Located on the outskirts of Altenmarkt next to a firm Club Europe favourite, the Besenhaus, this gem of a house has become much sought after by Club Europe groups. The owner, Manuela, offers an especially warm welcome and a high standard of food that British groups have come to expect from Austrian hosts. All student rooms are spacious and are six-bedded with bunks and private facilities. Leaders' rooms are twin-bedded with private facilities. The house boasts a large sports hall, disco room, leaders room and a games/TV room. The slopes are about a five-minute coach journey away on the other side of the village.

- High standard of accommodation
- Great central location
- Excellent Après-ski facilities



Jugendferienhof Besenhaus

Capacity 65, CE Rating ★★

This house is on the outskirts of Altenmarkt, about 500m from the village centre, and about ten-minutes drive from both Flachau and Radstadt. The Scheucher family do their utmost to ensure that groups have a first rate holiday. This house has a games/disco room with TV and video and a tuck shop. It is perfect for sole occupancy. Student rooms are four/six/eight-bedded. Leaders have twins and most rooms come with private showers and toilet. The novice skiing area is about five minutes drive away.

- Sole occupancy
- Central location
- Mainly en suite
- Very warm welcome



JUGENDHERBERGE
SPORTHEIM

DECEMBER-JANUARY

£828

FEBRUARY

£869

EASTER

£778

LATE EASTER

£751

JUGENDFERIENHOF
BESENHAUS

DECEMBER-JANUARY

£766

FEBRUARY

£840

EASTER

£742

LATE EASTER

£715



JUGENDHOTEL
WURZENRAINER

DECEMBER-JANUARY

£887

FEBRUARY

£937

EASTER

£812

LATE EASTER

£769

JUGENDHOTEL
MARKUSHOF

DECEMBER-JANUARY

£899

FEBRUARY

£954

EASTER

£831

LATE EASTER

£792

Jugendhotel WurzenrainerCapacity Main House 100,
Capacity Annex 70,
CE Rating ★★★★★ALL INCLUSIVE
DRINKS
PACKAGE

Alois and his team continue to improve this already excellent Club Europe gem. There is a fantastic new indoor sports hall that offers a wealth of sports activities. There is also an adjoining "MTV" lounge with plasma screen and an indoor climbing wall! This is in addition to the all inclusive soft drinks that come included with your stay, new dining room with buffet counter, interactive state-of-the-art disco room, sauna and bar area. The rooms are spacious and four-six bedded all with en suite facilities. The leaders are offered twin rooms, all with Wifi connectivity. The hotel is a four minute drive from the lifts and the centre of Wagrain is about 2km away.

- Brand new sports hall & MTV room to add to the excellent facilities
- All inclusive drinks package
- Great food
- Unbeatable value at Easter

**Skiing from Wagrain**

This bustling resort now boasts five Club Europe houses all of an excellent standard. We use the Wagrain Ski School who will choose one of three entry points for your group depending on the house you are staying at and the ability of your skiers. The Flying Mozart and Grafenberg Lifts are popular as they have superb beginners slopes as well as a quick uplift onto the upper slopes for progression. Wagrain also has a new gondola on the Graffenberg. This will run parallel to the existing lift and alleviate queuing during high season. Most groups will ski into Flachau or Kleinarl during their week for some variety and to get kilometres under the skis.

Jugendhotel MarkushofCapacity 250, CE Rating
★★★★★ALL INCLUSIVE
DRINKS
PACKAGE

Thanks to substantial investment by the Riepler family, this house has become an excellent centre. The standards of catering and accommodation are high and with inclusive drinks both students and staff will save valuable euros. All rooms (four/six bedded with two eight-bedded) have private showers and toilets as do all the twin bedded leaders rooms. Easy walking distance to the centre of Wagrain makes the Markushof a real gem. The house has a sauna and solarium for leaders (for a small charge). It has extensive in-house facilities, which include a multi-purpose sports hall suitable for a host of ball games. The nursery slope and the beginners lift are right in front of the house, offering doorstep skiing. The 'Flying Mozart' high-speed gondola is only a short walk away.

- Excellent in-house facilities
- Doorstep skiing
- All rooms en suite
- Walking distance to town
- All inclusive drinks package



Jugendhotel Wiederkehr

Capacity 110, CE Rating ★★★★★

This first class family-run house has been totally refurbished to a very high standard. Positioned just a two minute walk from the Flying Mozart lift and only 500m from the town centre, it is perfectly situated. All rooms have private facilities and there is indoor table tennis and an entertainment room to keep everyone occupied after a day's skiing. For the more energetic, Wagrain's new sports hall for football, volleyball or tennis is available free of charge and the Wasserwelt swimming centre is within walking distance at 100m away.

- Doorstep skiing
- Town centre
- All rooms en suite
- Use of nearby sports facilities
- Totally refurbished



"It was a truly fantastic week. Our hotel was very comfortable and warm with excellent food."

Malcolm Talbot in Wagrain



Jugendhotel Oberwimm

Capacity 150, CE Rating ★★★★★

The unbeatable location of this Club Europe favourite makes this a truly first come first served house. It is at the foot of the Flying Mozart Gondola adjacent to the town of Wagrain and is truly doorstep! It is cleverly divided into two main sections giving two groups autonomy and assisting with supervision. The Oberwimm now has a new IT lounge to relax in after a hard day out on the slopes. The rooms are spacious four-eight bedded with en suite. Twin rooms are offered to leaders and boast Wifi connectivity. The house has a large disco and entertainment room and there is a separate building within walking distance that has a fully functional disco and mini cinema. Pizza evenings may also be enjoyed in the family-owned Pizzeria across the road.

- Doorstep skiing
- Central location
- Superb in-house entertainments



Peilsteinhof

Capacity 117, CE Rating ★★★★★

Visitors to the traditional family run Peilsteinhof in Kleinarl always receive a warm welcome from the owners Mathias and Katherina Aichham. The four/six bedded student rooms all have shower and WC as do the twin teachers' rooms. The Après-ski facilities include a games/disco room, table tennis, darts and table football and a TV/DVD room. Staff can also use the infra red sauna. The house is five minutes away from the slopes and village centre and local amenities and, within an hour, you can be in Salzburg for that special night out.

- Superbly run and very friendly
- Good in-house facilities



JUGENDHOTEL
WIEDERKEHR

DECEMBER-JANUARY

£873

FEBRUARY

£930

EASTER

£812

LATE EASTER

£769

JUGENDHOTEL
OBERWIMM

DECEMBER-JANUARY

£895

FEBRUARY

£962

EASTER

£821

LATE EASTER

£783

PEILSTEINHOF

DECEMBER-JANUARY

£867

FEBRUARY

£932

EASTER

£828

LATE EASTER

£798

Saalbach-Hinterglemm

Exclusive Houses • 200km World Cup Ski circus • Great evening entertainments
The Saalbach-Hinterglemm Ski Circus is firmly established as one of the most sought-after European destinations for skiers of every level offering a superb variety of skiing and breathtaking scenery.

Things to do

Bowling and Karaoke at "Bobby's"

Skating

Swimming in the new Spa in nearby Kaprun

Curling

Watch a Premier league ice hockey match in Zell am See

Sleigh rides

Night skiing

Traditional Tyrolean evening

The modern, well-connected lift system with its numerous high-speed gondolas offers over ten main entry points into the ski circus, providing easy high level access and meaning queuing is absolutely minimal. A total of 60 lifts enable high-mileage circular tours in both directions and the 200km of well-prepared marked pistes keep even the most energetic skier busy for a week! The huge investment in snow making machinery and new high speed lifts over recent years has put Saalbach Hinterglemm firmly on the map as a top ski destination. This year the beginners area in Hinterglemm has been completely redesigned to alleviate any queueing. The circus has also become a paradise for the snowboarding enthusiast, as there are a number of snow parks, offering pipes, half pipes and specially designed slopes.

The skiing

With the opportunity to do the circuit in a day, this really is one of the best ski areas in Austria, if not Europe! We have come to expect only the finest tuition from the superb ski school, having been partners with Club Europe for over 20 years. First time skiers will begin their week on the nursery slopes just above the villages, and by mid-week will be experiencing the mountains as they see their progression to gentle slopes higher up. It is our aim to have every skier conquer a peak by the end of the week, and in terms of progression and variety you cannot beat Saalbach-Hinterglemm!

Quick Facts

Easy slopes: **28**

Medium slopes: **29**

Difficult slopes: **6**

Half pipes/Fun parks: **4**

Resort Height: **1003m**

Top Station

Height: **2100m**

Km of skiing: **200**

Number of Lifts: **60**

Transfer Times

Coach from Calais: **16 hrs**

Airport Transfer Munich: **3 hrs**

EXCEPTIONAL VALUE IN EXCLUSIVE HOUSES



Ski route

Après ski

In addition to the many great in-house facilities on offer in the valley our groups will also have the usual evening excursion possibilities both locally and in the neighbouring town of Zell am See which is about 30 minutes by coach. These are very heavily booked in the peak weeks so we suggest you try to pre-select your preference in advance to avoid disappointment.

"Another excellent trip to Saalbach-Hinterglemm. The Glemmtal is perfectly situated to make the most of the skiing from 8.30 to 4.30."

John Bishop at the Glemmtal



After huge investment over the last few years Saalbach Hinterglemm now has state of the art snow making and a very fast, modern lift system. The nursery area in Saalbach now has a child safe six seated heated lift, this prevents any queuing. The modernised beginners area in Hinterglemm will stop any queuing and the new high speed lift system opens up fantastic new blue runs into the village.

This area has a fantastic Easter snow record and offers great skiing!

Please visit our website for a piste map
www.club-europe.co.uk

Saalbach-Hinterglemm

JUGENDGÄSTEHAUS
EIBINGHOF

DECEMBER-JANUARY

£815

FEBRUARY

£878

EASTER

£775

LATE EASTER

£739

JUGENDGÄSTEHAUS
VORDERLENGAU

DECEMBER-JANUARY

£817

FEBRUARY

£874

EASTER

£760

LATE EASTER

£740

Jugendgästehaus Eibinghof

Capacity 100, CE Rating
★★★★

This centre offers great value for money, with good, traditional Austrian food and a warm welcome. Run by the Riedlsperger family, the centre offers comfortable four/six bedded rooms (plus two eight-bedded rooms) for students, all with en suite shower. Leaders' rooms are twin-bedded with private shower and toilet. A leaders' room and sauna are also available for group leaders. It is five minutes by coach from the lifts and about 15 minutes walk from the centre of Saalbach. It has two dining rooms and a games room.

- Traditional house
- Rooms all en suite
- Walking distance to Saalbach
- Family run



Jugendgästehaus Vorderlengau

Capacity 110, CE Rating ★★★★★

The Vorderlengau is a fully working organic farm, the Family Grünwald guarantee fabulous organic meals to all our guests. Situated at the head of the valley, the Vorderlengau offers a relaxing haven and a high level of comfort after a long day's skiing. Student rooms are four-six bedded spacious rooms with private bathrooms. Leaders' rooms are twin bedded with private shower and toilet. Après ski facilities include a magnificent new multi-purpose sportshall, as well as a spa area with sauna and steam room for teachers, a large TV/games room that can be used for a disco, table tennis, and a leaders' room. The slopes and centre of Hinterglemm are a 10-minute drive away.

- High standard
- Sports hall & spa
- Fantastic organic food



"We had a great experience, the hotel was excellent and Egon was always there on hand. I was very pleased with Kaprun glacier and we had excellent skiing up there."

Simon Lewis at the Vorderlengau



Jugendferienhaus Salitererhof

Capacity 65, CE Rating ★★★

The Salitererhof is a very comfortable base for one group of up to 65 people. It has four-six bedded rooms (with one eight bedded room) all with shower and toilet. All leaders' rooms have en suite facilities. The centre has a large breakfast room, leaders' stüberl, TV, video, games room with table tennis and a disco/activities room. The Salitererhof lies 2km from the centre of Saalbach and 10 minutes by coach from the lifts in Hinterglemm.

- Sole occupancy
- Rooms all en suite
- Quiet location
- Family run



Jugendgästehaus Glemmtal

Capacity 100, CE Rating ★★★

The Glemmtal has always been a Club Europe favourite. It is very well run by the Riedelsperger family and situated right on the slopes in Hinterglemm, only 100m from the village centre. The house is perfectly positioned for skiing and for your evening activities. Doorstep skiing, the ability to come back for lunch and great value for money are the plus points of this house. This firm favourite is due to undergo a major renovation in April 2012 which could see it reincarnated as a 3 star family hotel. Given our longstanding relationship with the Riedlsperger family Club Europe is guaranteed an allocation for the main holiday periods. However at the time of going to print prices had not been confirmed and for this reason it will be on request.

- Great position
- Doorstep skiing
- Walking distance to Hinterglemm

Jugendgästehaus Steinachhof



Capacity 95, CE Rating ★★★

We are delighted to introduce the Steinachhof to our customers. Situated half a km outside the centre of Saalbach, this light and airy house was recently renovated to an extremely high standard. All of the two to six bedded rooms are en suite and have balconies. The Niederseer family will ensure our groups are well-catered for with delicious food and the dining room can easily be divided in two so that your group is self-contained. Masses of outside space as well as a games room, computer room with free WIFI and a disco/theatre space mean no one need be bored in the evenings!

- En suite facilities
- Great in-house entertainment



JUGENDFERIENHAUS SALITERERHOF

DECEMBER-JANUARY

£851

FEBRUARY

£887

EASTER

£781

LATE EASTER

£747

JUGENDGÄSTEHAUS STEINACHHOF

DECEMBER-JANUARY

£817

FEBRUARY

£913

EASTER

£792

LATE EASTER

£755

JUGENDGÄSTEHAUS GLEMMTAL

PRICES ON REQUEST

St. Johann/Kitzbühel

**Picture postcard charm • Access to world famous Hahnenkamm
• Exclusive accommodation with great facilities**

By popular demand we are pleased to introduce our first resort in the Tyrol region of Austria to Club Europe's programme. The charm and fantastic intermediate skiing of St. Johann combines beautifully with the facilities on offer of our exclusive new house, the Niederstrasserhof. A short drive from the accommodation lies Kitzbühel which is one of Europe's most attractive and popular ski resorts and is the venue of the famous annual Hahnenkamm World Cup downhill race. Your lift pass will cover St. Johann but if you want to ski the in Kitzbuhel this is available at a supplement.

Things to do

Ice skating
Shops/Cafés
Bowling
Swimming

Quick Facts

Easy slopes: **23**
Medium slopes: **25**
Difficult slopes: **11**
Half pipes/Fun parks: **2**
Resort Height: **800m**
Top Station Height: **2000m**
Km of skiing: **160**
Number of Lifts: **56**

Transfer Times

Coach from Calais: **17 hrs**
Airport Transfer Munich: **3 hrs**

JUGENDGASTEHAUS NIEDERSTRASSERHOF

DECEMBER-JANUARY

£847*

FEBRUARY

£864*

EASTER

£771*

LATE EASTER

£743*

*Kitzbühel extension available for £48/£23 high and low season

The skiing

With the excellent award winning ski school in St. Johann, students will quickly be mastering and exploring the wide selection of blue runs back in to the town. For the more adventurous skier, the extended lift pass covers the nearby resorts of Waidring with the Steinplatte mountain range and the world renowned Kitzbuhel, to name just a couple.

Après ski - St. Johann

There is plenty of traditional Après ski available in the beautiful village of St. Johann. Almost all the village is traffic free making it safe and very easy to supervise during a shopping trip. Why not take a typical horse-drawn sleigh ride up to a traditional restaurant for a hot chocolate or Gluhwine? Bowling, ice skating and swimming are in the village and our popular ice hockey match is within easy reach in Zell am See.



Jugendgastehaus Niederstrasserhof

Capacity 150, CE Rating ★★ ★

New to Club Europe and situated on the outskirts of Oberndorf just 5kms from the popular town of St Johann in Tyrol. The superbly located family run Niederstrasserhof is set in the heart of the Kitzbühel mountains with an amazing view of the Wilder Kaiser.

The comfortable and spacious student rooms are four/six bedded and all have private facilities as do all the twin bedded leaders' rooms. The house benefits from having excellent in-house facilities including a large games room with table tennis and a multi purpose sports hall for basketball, volleyball, football or badminton and a TV / Cinema room with DVD facilities and big screen. Soft drinks are included during the evening meal to save students valuable Euros.

St Johann offers a huge range of Après-ski facilities including swimming, bowling, skating and sleigh rides.

- Great value-for-money resort
- Good Après ski
- Superb in-house facilities
- Award-winning ski school



Please visit our website for a piste map
www.club-europe.co.uk

Gries im Sellrain/Kühtai



Secluded, peaceful setting • Ideal for beginners • Snow-sure to end of April

We are delighted to add this perfect gem of a resort to our Tryolean programme. The sunny and snow-sure Kühtai valley is the highest ski resort in Austria but a well-kept secret far from the madding ski crowds! Beginners are well-catered for in Gries itself, while the 2020 metre-high Kühtai is a short drive away.

The skiing

True beginners can gain their ski legs using the nursery slopes and Sonnenberglift in Gries. With the excellent Follow-Me Ski School, you will quickly progress to the Kühtai ski area where the skiing starts at 2020 metres, also covered by your lift pass. A magic carpet and snow park are available for finessing those turns and jumps, while the modern lift system means you can explore the 37km of runs with minimal waiting times. Real explorers may like to take advantage of the double ski pass, which also enables you to ski in the Hochoetz valley.

Après ski

Innsbruck, the capitol of Tyrol and twice host of the winter Olympics, is a short coach ride away and great for evening activities, including the indoor Olympic centre and ice hockey stadium. Other evening entertainments include Tyrolean evenings (with music and traditional food), snow shoe and torch-lit hiking, night skiing and a visit to a reindeer farm!

**Please visit our website for a piste map
www.club-europe.co.uk**

Hotel Grieserhof

Capacity 50, CE Rating ★★★

This welcoming family-run hotel is perfect for groups looking for sole occupancy and quiet evenings away from all the hectic Après ski. It is situated in a sunny spot in the middle of the village, right next to the ski lift. The Grieserhof can accommodate groups in single, Austrian twin and four-bedded rooms with en-suite facilities and balconies. A TV and games room provide space for in-house evening entertainment.



Things to do

Floodlit skiing

Reindeer farm

Tyrolean evening

Ice hockey

Excursions to
Innsbruck

Quick Facts

Easy slopes: 7

Medium slopes: 29

Difficult slopes: 8

Snow park: 1

Resort height: 1187 m

Top station
height: 2520 m

Km of skiing: 45

Number of lifts: 11

Gondola: 1

Transfer Times

Coach from
Calais: 16 hrs

Airport Transfer
Munich: 2 hrs
Innsbruck: 1 hr

HOTEL GRIESERHOF

DECEMBER-JANUARY

£830

FEBRUARY

£851

EASTER

£768

LATE EASTER

£768



Bad Gastein

Imperial Spa Resort with huge ski area • Excellent snow record at Easter • Fantastic Thermal Pool

This majestic, imperial spa town that sits in the high Gastein valley is an old Club Europe favourite and made a welcome return in 2012. The buildings of this bustling tourist centre tell the story of pre-war grandeur that has been so well preserved. The town itself is very pretty, whilst having an upmarket image with a host of shops sporting the major designer labels. The skiing, too, is impressive. The resort forms part of the exciting “Skiverbund Amadé” region which gives Club Europe skiers access to over 860km of pistes on the one lift pass. Although you will not see all the areas using your coach, visiting new areas with your instructors is certainly recommended.

Things to do

Skating

Curling

Bowling

Two swimming pools

Excellent discos and bars

Quick Facts

Easy slopes: **28**

Medium slopes: **46**

Difficult slopes: **7**

Half pipes/Fun parks: **0**

Resort Height: **950m**

Top Station Height: **2690m**

Km of skiing: **250**

Number of Lifts: **59**

Transfer Times

Coach from Calais: **17 hrs**

Airport Transfer Munich: **3 hrs**

BAD GASTEIN YH

DECEMBER-JANUARY

£873

FEBRUARY

£888

EASTER

£820

LATE EASTER

£825

The skiing

Considering that you have access to over 860km of runs, there is no doubt that you will find something for every level of skier. The local ski school is superb and will no doubt concentrate the majority of the group's tuition in the Bad Gastein valley. These lifts alone offer 200km of skiing, at an altitude of up to 2700m, therefore guaranteeing excellent snow conditions. The Stübner Kogel or Graukogel offer great intermediate and advanced skiing, whilst the beginners can start their week from the town and move on at a gentler pace.

Après ski

Bad Gastein has fin-de-siècle charm unlike any other resort we offer. The majestic buildings and opulent façades offer a great backdrop for a wander around this lively tourist town. As your centre is within walking distance to many attractions, you may only need to use the coach to visit Salzburg or other ski areas.

Bad Gastein YH

Capacity 180, CE Rating ★★★

This comfortable youth centre is in an excellent location; about 300m from the Stübner Kogel gondola and a short walk from the town centre (easy access to Après ski). The bedrooms are two-four bedded and all have private bathrooms (with toilet and shower). It has large dining rooms and cosy lounges. Facilities include a fitness and gymnastics room and sauna.

- Doorstep skiing
- All rooms en suite
- Great facilities



Please visit our website for a piste map
www.club-europe.co.uk



Obertauern

Highest ski area in Austria at over 2526m

Outstanding skiing from November to May • Exclusive accommodation

Straddling a high Col in the towering Tauern range, Obertauern, at over 1700m, is one of Austria's highest resorts. The large and well-designed lift system carries skiers to exciting and interesting runs on circular tours of the region in either direction. The ski season runs from November to May. As the resort is quite enclosed, evening entertainments are not far away, while the houses we use have excellent in-house facilities to keep students occupied in the evening.

The skiing

The many access points from the village serve to keep queues to a minimum and there is a choice of nursery areas for beginners. For intermediate and advanced skiers a fantastic range of slopes opens up, mainly above the tree line, with some challenging open runs as well as narrow couloirs. The careful design of the area and the modern lift system enable intermediates to achieve rapid progress and to succeed in making a complete circular tour of the area at a relatively early stage.

Après ski

Obertauern has a modern sports complex offering indoor tennis, fitness centre and bowling. The resort is quite compact and our centres are a short journey from the village to allow for evening exploration. Your ski rep will help put together an action packed week.



Jugendgästehaus Gottschallalm

Capacity 180, CE Rating ★★★

This pretty, family-run house offers considerable flexibility for large mixed groups or for several smaller groups of differing ages. The house has two floors, each can be divided into two, giving four self-contained units if required. Similar flexibility extends to the dining rooms. The student rooms are mostly six bedded (with three eight bedded). Both student and leaders' rooms have private showers and toilets. Amenities include tuck shop, TV, video, table tennis room and disco room. Leaders have their own bar and stüberl. The house lies about 400m from the main road, about 2km from the lifts and 4km from the centre of Obertauern.

- Sub-divided into self-contained sections
- Good in-house facilities
- Quiet location
- All rooms en suite



Please visit our website for a piste map
www.club-europe.co.uk

Things to do

Bowling

Bars

In-house activities include: gymnasium, basketball & squash

Quick Facts

Easy slopes: **28**

Medium slopes: **21**

Difficult slopes: **9**

Half pipes/Fun parks: **0**

Resort Height: **1740m**

Top Station
Height: **2526m**

Km of skiing: **100**

Number of Lifts: **26**

Transfer Times

Coach from
Calais: **17 hrs**

Airport Transfer
Munich: **3 hrs**

JUGENDGÄSTEHAUS
GOTTSCHALLALM

DECEMBER-JANUARY

£864

FEBRUARY

£884

EASTER

£819

LATE EASTER

£800

Italy

Italy continues to be a popular destination and to reflect this, **we are very excited to be adding the Tre Valli region in the Dolomites to our 2013 programme.** With centres in Tarvisio as well as firm favourites in Folgarida Marilleva and La Polsa, we believe we have a wide range of options to offer your groups in Italy. Fabulous skiing and boarding, beautiful surroundings and the Italians' innate hospitality and friendliness make Italy a great destination for a ski trip. If you would like to give Italy a try for the first time, don't forget we are offering a free preview trip to one of our centres in December 2011!



A map of Italy is overlaid on the background image. Six green dots mark the locations of ski resorts: Folgarida Marilleva, La Polsa, Tonale Falcade, Tarvisio/Sella Nevea, and Piancavallo.

- Folgarida Marilleva
- La Polsa
- Tonale Falcade
- Tarvisio/Sella Nevea
- Piancavallo



Dolomites Superski Tre Valli Region



**UNESCO World Heritage Site • Up to 1,200 km of runs • Excellent skiing for all abilities
Great snow record • World Cup training ground**

We are thrilled to be including the Dolomite Superski Tre Valli region in our 2013 programme. As the name suggests, the region covers three valleys - Marmolada, Civetta and Falcade - where we will be focusing this year. With spectacular scenery and amazing skiing, we feel sure that you will be as excited as we are at this new inclusion to our ski programme.

The skiing

Falcade is in the heart of the Dolomites on the Venetian side of the Tre Valli ski region and 110km northwest of Venice, making it easily accessible to both coach and flight groups. The Falcade valley has a grand total of 26 ski lifts, 53 ski runs and an ultra efficient snow machine network, guaranteeing great snow coverage until Easter. Snowboarders will love the two state-of-the-art snow parks which are also accessible to spectators. We are working with two accredited ski and snowboard schools in Falcade who will start beginners off in a dedicated beginners area. By the end of the week, they will be able to enjoy the "Skitour dell Emozione", a 12 km-long easy track, while more accomplished skiers can test their skis on some exhilarating red and black ski runs.

Dolomiti Superski

Your Club Europe ski pass will cover the valley of Falcade but it is easy to extend this to a Dolomiti Superski pass or combined pass in order to explore other valleys and take advantage of this massive area with its 1,200km of runs! Particularly worth noting is the nearby Punta Roca at an awe-inspiring height of 3,269 metres with beautiful views of the Dolomites and Veneto plains right down to the Venice lido. Have a go on the Marmolada glacier or challenge your group to the "Bellunese" run, the longest piste in the Dolomites.



Après ski

There is a wide variety of entertainment, designed to keep even your most active students busy! Outdoor activities include snow tubing, snow-shoe walks, ice-climbing, floodlit skiing, ice skating and horse-drawn sleigh rides, while we also offer cultural insights into the region with evenings of local music and food or a visit to a couple of nearby museums.



**Please visit our website for a piste map
www.club-europe.co.uk**

Things to do

Snow tubing

Snow-shoe walking

Ice-climbing

Floodlit skiing

Ice skating

Swimming

Sleigh rides

Excursions

Dolomiti evening

Quick Facts

Easy slopes: **29**

Medium slopes: **17**

Difficult slopes: **7**

Snow parks: **2**

Resort height: **1100 m**

Top station
height: **2513 m**

Km of skiing: **100 km in
the Falcade valley**

Number of lifts: **26**

Transfer Times

Coach from
Calais: **18 hrs**

Airport Transfer
Venice: **2.5 hrs**



Falcade

Dolomites Superski Tre Valli Region

| | |
|------------------|-------------|
| ORSA MAGGIORE | |
| DECEMBER-JANUARY | £837 |
| FEBRUARY | £858 |
| EASTER | £837 |
| LATE EASTER | £837 |

Heart of the Dolomites

This is a charming village right in the middle of the Dolomites, surrounded by the mountains of Focobon, Marmolada and Civetta. Our accommodation is all within a short distance of the lifts that will take you up into the Tre Valli ski region. Look out for the characteristic hay barns or “tabia” as well as traditional churches scattered along the valley.



Orsa Maggiore

Capacity 108, CE Rating ★★★

This warm and welcoming hotel is located close to the centre of the village with easy access to the lifts. The en suite rooms are comfortable and equipped with TVs and WiFi connection. Delicious food awaits your group with a wide variety of anti-pasti, salads and desserts as well as hot food served in buffet style. In-house evening entertainments can easily be arranged in the games and disco rooms.

- 48 en suite rooms
- TV and games room
- WiFi access
- Sauna for party leaders



San Giusto

Capacity 271, CE Rating ★★★★★

Recently refurbished to exceptionally high standards, the San Giusto is an excellent centre. The modern and functional rooms are all en-suite and the hotel has a wide range of in-house facilities including a hall, TV room, games room and heated swimming pool. Despite its size however, the San Giusto provides a warm and friendly welcome to all their guests.

- Free shuttle bus to lifts
- Excellent in-house facilities
- Swimming pool



Cultural heritage

If you wish to add a cultural or educational dimension to your ski trip, look no further than the Dolomites! Molino, in Falcade, is home to the Augusto Murer Museum and Studio, commemorating the famous painter and sculptor. A prehistoric museum in nearby Selva di Cadore also offers a fascinating view of the geology of this region.



Hotel Pineta

Capacity 66, CE Rating ★★★

The Hotel Pineta are delighted to welcome Club Europe groups. Centrally located with a ski bus stop right outside the door, the Pineta provides comfortable en suite rooms and traditional food. You can relax in the evenings in a variety of rooms, including a sitting room and activities room as well as a comfortable bar for party leaders.

- En suite rooms
- Delicious regional food
- Great value
- Sole occupancy



SAN GIUSTO

DECEMBER-JANUARY

£872

FEBRUARY

£912

EASTER

£872

LATE EASTER

£872

HOTEL PINETA

DECEMBER-JANUARY

£814

FEBRUARY

£858

EASTER

£814

LATE EASTER

£814



Italy



Piancavallo

Excellent snow record • Safe, easy supervision • Ideal for beginners & intermediates

Host to the World Cup championships for 14 years, Piancavallo is a perfect resort for serious skiers, while catering well for groups of all abilities. The resort was developed as a purpose-built ski area just twenty years ago but, unlike many of its counterparts, has been thoughtfully and carefully designed. This has resulted in Piancavallo gaining a reputation as one of Italy's top ski resorts. The centre of the village itself is mostly pedestrianised with a large covered shopping area, new sports and games hall and a lively Après ski programme.

Quick Facts

Easy slopes: **13**

Medium slopes: **11**

Difficult slopes: **3**

Resort Height: **1300m**

Top Station

Height: **1850m**

Km of skiing: **50**

Number of Lifts: **18**

Transfer Times

Coach from

Calais: **16 hrs**

Airport Transfer

Venice: **2 hrs**

Treviso: **1.5 hrs**

The skiing

The impressive ski area radiates from the village with a well planned, inter-linking lift system and well-maintained pistes. A two-stage double chair lift takes skiers to the summit of the ski area, providing spectacular views of the Dolomites and the Venetian coast. The excellent ski school is also well served by a number of smaller drag lifts in the village with good progressions up to the more testing slopes. The Sauc lifts serve east facing slopes, offering some delightful pistes mainly carved through the woods. The runs are clearly marked for all levels, with the added advantage that everyone can ski back to the resort at the end of the day.

Après ski

This lively little resort offers plenty to keep your group busy when they are not on the slopes. Many traditional activities can be arranged including ice-skating and snowshoe walking. The covered central arcade has shops and cafés, and as almost the whole village is traffic-free getting around is both safe and easy. Further a-field there is an indoor swimming pool at Aviano (20km) and bowling at Roveredo in Piano (18km).



Please visit our website for a piste map
www.club-europe.co.uk





**ARRIVAL ON
SUNDAY
TO THIS RESORT**

Hotel Regina

Capacity 150, CE Rating ★★★

The central location of the Hotel Regina, only 300 metres from the lifts and a short walk from the village centre, makes it absolutely perfect for school groups. All 47 rooms have en suite bathrooms and televisions. The hotel also has a large restaurant, comfortable television and games rooms as well as a typically rustic sitting room with fireplace for party leaders.

- 300 metres from lifts
- Great in-house entertainment
- Superb for school groups



HOTEL REGINA

DECEMBER-JANUARY

£777

FEBRUARY

£866

EASTER

£777

LATE EASTER

N/A

Folgarida-Marilleva

Lift Pass Extension - Possible to include the World Cup resort of Madonna di Campiglio • Excellent skiing for all levels • Good snow record
This is a popular destination in the Val di Sole and deservedly so. The mountains of the Brenta Dolomites are sunny, snowy and spectacular but not at all intimidating. The skiing (up to 2179m) is varied and served by an efficient, modern lift system. The resort suits the needs of beginners and intermediates very well and the ski school is excellent.

Quick Facts

Easy slopes: **21**
Medium slopes: **6**
Difficult slopes: **4**
Resort Height: **900m**
Top Station Height: **2179m**
Km of skiing: **80**
Number of Lifts: **31**

Transfer Times

Coach from Calais: **18 hrs**

HOTEL VITTORIA

DECEMBER-JANUARY

£835

FEBRUARY

£881

EASTER

£835

LATE EASTER

£823

The skiing

The linked resorts of Folgarida and Marilleva offer about 80km of well-groomed pistes, in snow bowls and boulevards, served by 25 lifts. The village of Marilleva is where the lifts start, getting you up to Marilleva 1400 and the pistes. The nursery slopes are gentle and the ski school personnel very professional. Generally, the Marilleva ski area is best for beginners, Folgarida for intermediates and the progression between the two is smooth. Expert skiers will enjoy the many long red pistes offering good fast "boulevard" skiing and there are four good black runs, two of which are about 1850m long. A new eight-seater gondola, situated just 3km away in Daolasa-Valmastellina, now enables skiers to reach over 2000m and then choose whether to ski in Folgarida or Marilleva.

Après ski

The Val di Sole has lively and varied Après ski. We can plan a fun programme for your group, full of traditional snow-based activities including torch-lit descents, snowshoe walking and ice-skating. Swimming and bowling evenings can also be organised as well as karaoke and discos.

Hotel Vittoria

Capacity 120, CE Rating ★★★

First established in 1922 and entirely refurbished in 1998, this three star hotel in Dimaro is owned by the friendly Carnessalini family. This hotel is in a quiet spot, about 15 minutes walk from the centre of Dimaro and under five minutes walk from the village supermarket and bowling alley. The lifts at Marilleva 900 are about 15 minutes by coach. The hotel has comfortable four/five-bedded rooms for students, all with shower and toilet, hairdryer, and TV.

There's a tuck shop, a disco/tavern, and the lounge has cable TV/video. Leaders can use the very well-equipped fitness room which includes hydro-massagers, sauna and solarium (pay locally).

- Quiet
- Walking distance to village



Please visit our website for a piste map
www.club-europe.co.uk

Tonale

At 1883m, Passo Tonale is one of Italy's highest ski resorts. It is high enough to offer summer skiing (on the Presena glacier), a long season and excellent snow record, now reinforced by snow cannons on all of its pistes. The compact lift system rises directly from the village and an eight-person lift connects Tonale with Ponte di Legno. The skiing is excellent for beginners and intermediates and provides a good variety and progression of slopes.

The skiing

Every ski ability is catered for on terrain with deep powder bowls and long, wide, groomed runs. It has 10 runs that are more than 4km long. There is an exceptional nursery area and intermediates can ski both sides of the valley and progress easily and swiftly. The north slopes have excellent terrain for beginners and intermediates and are comprehensively served by 16 lifts up to an altitude 2680m at Contrabandieri ("Smugglers Pass"). The south facing slopes provide more challenging terrain for intermediate and advanced skiers, with the added advantage of glacier skiing (subject to weather conditions). Alternatively Ponte di Legno, which is also included in your ski pass provides a beautiful 11km scenic run with which to end the day and is linked to Tonale by a gondola in two stages as well as a free ski bus service.

Après ski

As you'd expect in a purpose-built resort there's a good choice of Après ski. Here, none of it is particularly expensive. Tonale also has a good range of friendly bars, shops, and restaurants used to catering for both local and visiting youngsters. With the help of your Ski Rep, you can put together a full week's programme of evening entertainments.



Hotel Piandineve

Capacity 480, CE Rating

★★★★

Offering an extremely high standard of accommodation, this hotel is close to the slopes at 1800m, about 800m from the centre of Passo Tonale and 200m from the cable car to Glacier Presena, the ski hire centre and ski school meeting point. Students stay in four-six bedded rooms, all with private shower, toilet and hairdryer. Facilities include lounge with TV and video (no cable), video games room, restaurant, disco (only for hotel clients) and gym. Several of its lounges can be used for meetings.

- Exceptional accommodation
- Doorstep skiing
- Central village location



Please visit our website for a piste map
www.club-europe.co.uk



Things to do

Ice-skating

Dogsled rides

Snowshoe walking

Torch-lit descents

Disco evenings

Quick Facts

Easy slopes: **12**

Medium slopes: **23**

Difficult slopes: **6**

Resort Height: **1883m**

Top Station

Height: **3069m**

Km of skiing: **100**

Number of Lifts: **29**

Transfer Times

Coach from

Calais: **18 hrs**

Airport Transfer

Milan: **4 hrs**

HOTEL PIANDINEVE

DECEMBER-JANUARY

£891

FEBRUARY

£1,023

EASTER

£891

LATE EASTER

£879



La Polsa



Safe and student-friendly resort • Doorstep skiing • Excellent value

This traditional Italian ski resort offers excellent value for money, especially at half term. It is child-friendly and absolutely ideal for easy group supervision, making it a perfect destination for a first time ski leader! We use family-run hotels in the village of La Polsa (1260m), offering doorstep skiing and excellent service. The skiing is pleasant and safe, the pistes are uncrowded and the area is particularly suited for beginners and intermediates.

Quick Facts

Easy slopes: **21**

Medium slopes: **8**

Difficult slopes: **1**

Resort Height: **700m**

Top Station

Height: **1583m**

Km of skiing: **45**

Number of Lifts: **15**

Transfer Times

Coach from Calais: **17 hrs**

Airport Transfer Verona: **1 hrs**

The skiing

Your Club Europe lift pass covers both San Valentino and La Polsa. There are a combined 45km of piste runs, mostly on wide open snowfields. The nursery slopes in both areas are in uncrowded snow bowls. Beginners make genuine fast progress on the 15 novice runs, whilst several long and wide blue runs give them the opportunity to become familiar with higher altitudes. Intermediates can clock up good mileage on a variety of medium grade runs, while the resort's black runs are a challenge, but not too intimidating.

Après ski

Your Ski Rep will help you put together a low-cost, easily supervised programme of Après ski. This can include snowshoe descents either at night or in the morning (with instructor) flood-lit ice-skating and a tasting of local specialities in a mountain restaurant. There is also the exciting adventure park Acropark in Polsa di Brentonico. Discos can be held at the Hotel La Betulla.

This traditional Italian ski resort offers superb value for money, and even more so for 2012/13 as Club Europe have agreed exclusive rates for the two main hotels. It is a must for those groups wanting exceptional value for money as well as varied skiing, and excellent evening entertainments. Both hotels we have contracted offer doorstep skiing and guarantee an excellent Italian welcome!

Please visit our website for a piste map www.club-europe.co.uk

Hotel La Betulla

Capacity 120, CE Rating ★★★★★

This exceptional-value, 3-star hotel in La Polsa is run by Mr. Girardelli, who extends a very warm welcome to our groups and fully understands the requirements of a school ski trip. The hotel is in the village centre, just 100m from the ski school meeting point and the slopes. All rooms have private facilities and the food is excellent. This is a great centre for in-house evening entertainments with facilities including a large room for discos or film nights; another highlight are the pizza-baking nights using a real pizza oven. Party leaders will be grateful for the chance to relax in the sauna and solarium!

- Inclusive Après-ski plan
- Free WiFi
- Disco, karaoke and Wii
- Football and table tennis

Hotel Bellavista

Capacity 120, CE Rating ★★★

Tucked in the quiet and charming setting of Polsa, the Bellavista Residence is located just beside the ski slopes, ski lift and schools. The centre provides four-six bedded rooms, all comfortably furnished in Alpine style, with private bathroom, TV and a balcony for fabulous views over the surrounding mountains. Games rooms with table football and table tennis are also available for your group.

- Doorstep skiing
- Recently refurbished, high standard facilities
- Superb welcome



HOTEL LA BETULLA

DECEMBER-JANUARY

£801

FEBRUARY

£820

EASTER

£801

LATE EASTER

N/A

HOTEL BELLAVISTA

DECEMBER-JANUARY

£801

FEBRUARY

£820

EASTER

£801

LATE EASTER

N/A

Tarvisio/Sella Nevea

Exclusive to Club Europe • Ski in three countries • Superb value

Tarvisio is a regular host to both the World Ski Cup races and European Ski Cup. Situated in the very North Eastern point of Italy, geographically it is the perfect position to catch the snow from which ever direction it arrives. Quite often Tarvisio is one of the first resorts to open at the start of the winter and one of the last to close at the end.

The skiing

The resort of Tarvisio is a typical and very traditional alpine town, quite a refreshing change from many of the bigger purpose built resorts. Our groups will ski both the Tarvisio and Sella Nevea ski areas with the Club Europe ski pass. The combined area enjoys a long skiing season, from November to April and the snow record is excellent even at low altitudes. You will be able to enjoy a variety of blue, red and black runs, while intermediate and advanced skiers will also have the option of extending their ski pass (at a supplement) to give access to a further 60km of pistes, crossing into both Austria and Slovenia.

Après ski

Tarvisio is a good-sized town, offering plenty of bars, cafés and discos. There is also a spa resort close at hand. Other possibilities include ice skating in nearby Pontebba, snow shoe walking and even dog sledding!

Hotel Bellavista

Capacity 80, CE Rating ★★★

This tranquil hotel is situated in the village of Camporosso in beautiful, tree-lined surroundings. All rooms are en suite and furnished to a high standard. The restaurant is divided into two dining rooms and provides a delicious variety of local foods and international cuisine. The hotel offers a shuttle service to the gondola and nearby Tarvisio for evening entertainments.

- Impressive spa suite for party leaders
- High standard of rooms and food
- Shuttle service to lifts



Hotel Il Cervo

Capacity 210, CE Rating ★★★

From its dominating location in full sun and quietly bordering with both the forest and the town, the Hotel Il Cervo offers 56 rooms of different sizes and types, all featuring en suite bathrooms, telephone and TV. Twenty rooms are very spacious and feature a mezzanine: these rooms are ideal for families, as they can accommodate up to six people. The hotel is renowned for its big and bright spaces and for its comfortable elegance. It includes a spacious living room with TV room, gym, wellness centre and reading room.

- Doorstep skiing
- Great facilities
- Close to town



Please visit our website for a piste map
www.club-europe.co.uk



Quick Facts

Easy slopes: **7**
Medium slopes: **6**
Difficult slopes: **3**
Half pipes/Fun parks: **1 in Sella Nevea**
Resort Height: **800m**
Top Station Height: **1800m**
Km of skiing: **40**
Number of Lifts: **12**

Transfer Times

Coach from Calais: **17 hrs**
Airport Transfer Venice: **2 hrs**
Salzburg: **2 hrs**

HOTEL BELLAVISTA

DECEMBER-JANUARY

£818

FEBRUARY

£840

EASTER

£813

LATE EASTER

N/A

HOTEL IL CERVO

DECEMBER-JANUARY

£819

FEBRUARY

£840

EASTER

£815

LATE EASTER

N/A

France

With our carefully chosen high altitude resorts, **all with excellent snow records**, students will be spoilt for choice whether first time novices or experienced black slope skiers.



Flaine ● Les Contamines
Les Deux Alpes ● Three Valleys
Montgenèvre ●



Three Valleys

World's largest linked ski area • High altitude skiing to 2950m with impeccable snow record • Fantastic off peak availability • Perfect for flight groups

With up to 600km of slopes for all levels and 200 ski lifts we feel sure that the resorts of Méribel, Courchevel and Val Thorens which make up the world famous "Three Valleys" region will offer a unique ski experience for your group.

Our chosen hotels are situated in the picturesque spa town of Brides-les-Bains, which offers an affordable and student-friendly welcome as well as fantastic evening entertainments.

The skiing - Méribel pass

Your Club Europe Ski pass is based on skiing in Méribel as this is conveniently accessible from the Gondola located only a short walk from both our hotels. It takes only 20 minutes to access the 150kms of pistes in the Méribel Valley where the ESF ski school will ensure your students of all abilities enjoy real progress in their high altitude surroundings. Also available - Courchevel Pass (available without a supplement) and Les 3 Vallées Pass (available at a supplement).

Après ski

Brides-les-Bains offers a variety of traditional evening entertainments. It has a number of bars and restaurants all with prices well below that of Méribel or Courchevel. Brides-les-Bains has a dynamic Tourist Office which organises weekly themed entertainment during the season such as local markets, Karaoke evenings and regular live concerts.

**Please visit our website for a piste map
www.club-europe.co.uk**



Hotel Les Chalets

Capacity 100, CE rating ★★★★★

A charming hotel run by Jacques and Lillian Goujon in a fantastic location only 150m from the Olympic gondola which provides access into Méribel. Students will be accommodated in four and six bedded rooms all with full private bathrooms, TV with satellite channels and telephone. Leaders' rooms are twin bedded. In-house facilities include a large restaurant, comfortable bar/lounge, table tennis / recreation room with pool table and video games, sauna, hot tub and fitness suite (supplement payable locally).

- Walking distance to Gondola
- Great in-house facilities
- Fantastic off peak



Things to do

Bowling

Disco

Cinema

Ice Skating

Swimming Pool
(Méribel)

Quick Facts - Méribel

Inclusive lift pass:

Méribel Valley

Easy slopes: **26**

Intermediate slopes: **36**

Advanced slopes: **23**

Difficult slopes: **9**

Olympic slopes: **2**

Snowboarding areas: **2**

Resort Height: **600m**

Top Station

Height: **2950m**

Km of skiing: **150**

Number of ski lifts: **33**

Number of gondolas: **15**

Transfer Times

Coach from
Calais: **15 hrs**

Airport Transfer
Lyon/Geneva: **3 hrs**
Chambery: **1 hrs**

HOTEL LES CHALETS

DECEMBER-JANUARY

£932

FEBRUARY

£986

EASTER

£923

LATE EASTER

£872



Les Deux Alpes

Snowboarders' paradise · Great Après ski · Doorstep skiing

On the border between the Isere and Hautes Alpes regions, Les Deux Alpes is right at the heart of the Oisan mountain range. Host to the world ski and snowboard championships, Les Deux Alpes is a young and dynamic ski resort with a deserved reputation for the quality of its skiing and snow parks, and guaranteed snow thanks to its high altitude.

Things to do

Swimming

Ice-skating

Bowling

Raclette evenings

Ice caves

Mountain museum

Excursions to
Grenoble

Quick Facts

Easy slopes: **45**

Medium slopes: **21**

Difficult slopes: **8**

Snowparks: **2**

Half-pipe: **1**

Resort height: **1650 m**

Top station
height: **3600 m**

Km of skiing: **220 km**

No of lifts: **55**

Transfer Times

Coach from
Calais: **14 hrs**

Airport Transfer
Grenoble: **1 hr**

UCPA CENTRE VENOSC

DECEMBER-JANUARY

£972

FEBRUARY

£1,078

EASTER

£952

LATE EASTER

£936

The skiing

As its name suggests, Les Deux Alpes, is literally comprised of two "alps", alpine pastures, combined 50 years ago to form a ski resort and has gone on to become one of France's most prestigious ski resorts. With 225kms of pistes, a vertical descent of over 2000m and a highest skiable peak of 3568m, this resort has something for everyone, from sunny beginner slopes to wide boulevards, challenging red runs and for the very hardy, steep black runs and lots of off-piste. The glacier makes it snow-sure but as over 75 per cent of the slopes are south-facing, you can be pretty sure of blue sky skiing all winter long! Snowboarders will really be in their element here as there are two well maintained snowparks, with plenty for novices and experts alike.

Après ski

You barely need to step foot outside your hotel for some great evening entertainments. The centre has Wii, wide-screen television, indoor games and also organises raclette or crêpes evenings. Swimming and ice-skating are included in your ski pass and are easily accessible in the village, while bowling and other activities, such as a visit to the local ice caves and museum can also be arranged.



Please visit our website for a piste map
www.club-europe.co.uk

UCPA Centre Venosc

Capacity 90, CE Rating ★★★

This traditionally-built but brand new centre looks right out over the main square in Venosc with beautiful views of the valley behind. The chalet-style building can accommodate up to 90 students in four-six bedded rooms, all with en suite facilities. In-house entertainment includes Wii, games room for table tennis and table football, wide-screen TV and the hotel will also arrange raclette or crêpes evenings. A large restaurant and south-facing terrace as well as its doorstep position all combine to make this a great centre for school groups.

- Doorstep skiing
- Great in-house entertainment
- Sauna for party leaders



Flaine



Car-free resort • High altitude skiing up to 2500 metres • Fantastic evening entertainments • Stunning views of Mont Blanc

Situated in the Haute-Savoie between Geneva and Chamonix, Flaine offers you the advantages of a small resort with access to the wonderful skiing area of the Grand Massif and unbeatable views of Mont Blanc. Its altitude and geographical position guarantee exceptional snow coverage, with more than three metres of snow at 2,500 metres at the close of last winter season. Flaine is a self-contained car-free resort with plenty of evening entertainments to keep your group busy both on and off the slopes. Keep an eye out for Bauhaus architecture and sculptures by famous artists such as Picasso, dotted around the town!

The skiing

Over 140km of slopes directly in Flaine with easy access to a further 265 km of runs in the Grand Massif, included in your ski pass, will ensure no one is bored during their week of skiing. Your accommodation is right in the centre of the resort where there are also three beginner-only runs. More experienced skiers can enjoy Flaine's wide open snowy boulevards and a beautiful 14km run down from les Grandes Platieres. Some challenging black runs will give any adrenalin junkies in your group a real rush!



Après ski

Flaine is a lively resort and offers plenty of activities for youth groups. The tourist office has a busy programme of free events including concerts, themed evenings, firework displays and torch-lit descents, while popular activities such as ice-skating and bowling are also available.

Things to do

Bowling

Ice skating

Dog sledding

Concerts

Fireworks and torch-lit descents

Please visit our website for a piste map www.club-europe.co.uk

Quick Facts

Inclusive lift pass
Flaine-Grand Massif

Easy slopes: **15**

Intermediate: **53**

Advanced: **51**

Difficult: **14**

Snowparks: **2**

Resort height: **1600 m**

Top station: **2500 m**

Km of skiing: **265 km**

Ski lifts: **24 Flaine/
63 Grand Massif**

Gondolas: **3 Flaine/
7 Grand Massif**

FANTASTIC VALUE FROM £316

Also available

UCPA Centre La Norma

This is a Budget option and ideal for beginners and flight groups. A purpose-built centre at the heart of the resort, 300m from the lifts, La Norma offers four and six-bedded en suite rooms or shared facilities. There is a south-facing terrace, a restaurant and cafeteria. Recreation rooms are also available for evening entertainments in-house. There are 26 runs, 65km of skiing with a top station of 2750m. Lift pass extensions are available. Please see our website or call us for more details.

UCPA Flaine Altair

Capacity 200, CE Rating ★★

Situated at the foot of the slopes, this centre has recently been completely renovated. Despite its large size, each group can be accommodated together with bedrooms close to communal living space for a cosy atmosphere. Students sleep in four-bedded rooms with wash facilities and shared showers. Buffet-style meals are served in a dining room with amazing views, and the centre provides a variety of recreation rooms.



© courtesy of UCPA, France



© courtesy of UCPA, France

Transfer Times

Coach from

Calais: **11 hrs**

Airport Transfer

Geneva: **1.5 hrs**

UCPA FLAINE ALTAIR

DECEMBER-JANUARY

£934

FEBRUARY

£1,078

EASTER

£914

LATE EASTER

£910



Les Contamines

14th Exclusive season with Club Europe • Fantastic off peak • Excellent snow record

This gem of a resort offers a perfect snow-sure experience for groups of all abilities. Set in a beautiful Savoyard environment, this will be our 14th season in Les Contamines, where the accommodation is superb and a very modern lift system allows our groups to explore the 120km of skiing up to 2500m. The charming village offers a variety of evening entertainments.

Things to do

Torch-lit descents

Flood-lit skiing

Bowling nearby

Quick Facts

Easy slopes: **17**

Medium slopes: **17**

Difficult slopes: **10**

Half pipes/Fun parks:
1 at Tierces

Resort Height: **1164m**

Top Station
Height: **2500m**

Km of skiing: **120**

Number of Lifts: **27**

Transfer Times

Coach from
Calais: **11 hrs**

Airport Transfer
Lyon: **2.5 hrs**

L'AVENIÈRE

DECEMBER-JANUARY

£919

FEBRUARY

£954

EASTER

£874

LATE EASTER

£837

The skiing

Essentially an intermediate skiing area, the terrain does, however, offer ample scope for all grades of skier. Excellent teaching areas are located on the Etape at 1470m and at 1900m on the Signal area, thus ensuring good snow conditions for beginners. The modern lift system with its eight-person gondola whisks you up from the village to Etape and from here there is a selection of chairlifts servicing the higher slopes. The ski school meets the group at Etape, from where they take our groups to suitable areas of the mountain.

Après ski

Les Contamines offers a variety of traditional evening entertainments. It has a selection of cosy crêperies and several bars with live music. There are also many other attractions to choose from.



Please visit our website for a piste map
www.club-europe.co.uk

L'Avenièrè

Capacity 102, CE Rating

★★★★

This attractive chalet-style centre is in a quiet location about 300m from the cable car and about 2km from the town centre.

The accommodation is a mixture of twin and three-bedded rooms with private shower and toilet and "suites" comprising two three-bedded rooms separated by a shared bathroom. There is a games room with TV/video, staff room, large dining room, classroom for meetings, spacious lounge with bar and disco and a ski storage room.

- Doorstep skiing
- Rooms en suite
- First class entertainment



Montgenèvre

High altitude & snow sure • Part of the Milky Way • Doorstep skiing

This beautiful, high altitude resort offers a superb all round package and remains a firm Club Europe favourite. It has well equipped beginners' slopes a short walk from your accommodation in addition to excellent, challenging reds and black for the experts in the group. At 1860m and covering 145km of piste, it is a superb choice.

The skiing

The ski school is familiar with British school groups and will ensure a great week. The skiing area boasts 100km in Montgenèvre and a further 50km on the Italian side in Clavière. This whole area is included in your ski pass. Beginners can ski the green runs close to the village initially, then conquer the slopes higher up in the Collet Vert later in the week. For intermediates, the majority of runs are blue and red. Black runs from the summit of Le Querelay will test the more experienced skier. Extensions to the lift pass can be purchased locally, allowing you to ski to Italy!

Après ski

The quaint and cobbled village of Montgenèvre is clustered around the old church and exudes a delightful charm. The cafés and bars are lively and friendly, some having characterful open fires, as well as featuring live bands.



Things to do

Swimming and bowling in nearby Briançon

Skating torch-lit descents

Live music & Disco

Quick Facts

Easy slopes: **28**

Medium slopes: **32**

Difficult slopes: **8**

Half pipes/Fun parks: **1**

Resort Height: **1860m**

Top Station Height: **2630m**

Km of skiing: **145**

Number of Lifts: **39**

Hotel La Rafale

Capacity 100, CE Rating ★★ ★

The Hotel La Rafale is situated in the very centre of the resort. Right opposite the main slopes and the village ice rink, it is only a minute's walk from the main lifts. It provides 100 beds, split between 23 rooms over three floors. The room sizes vary from two to eight bedded, the majority of which have en suite facilities. There are excellent additional facilities on each floor. There is also a reception area, dining room and bar area, with video games, darts board and table football.

- Doorstep skiing
- Central location
- Great entertainments
- Friendly welcome



Please visit our website for a piste map
www.club-europe.co.uk

Transfer Times

Coach from Calais: **14 hrs**

Airport Transfer Lyon: **4 hrs**

Torino: **2 hrs**

HOTEL LA RAFALE

DECEMBER-JANUARY

£1,029

FEBRUARY

£1,075

EASTER

£927

LATE EASTER

£894

Spain

The Pyrenees is one of Europe's best kept skiing secrets. High altitudes, easy accessibility and breath taking scenery make this a fantastic new destination for Club Europe students.



Formigal ●



The Pyrenees - Formigal



**Superb value • Student-friendly resort
Modern and efficient lift system • Great Easter snow record**

We are thrilled to be introducing a brand new destination to our Club Europe resorts – Spain! The Pyrenees are a well-kept skiing secret which we believe you will love once you have tried them. We have selected the excellent resort of Formigal, located on the border with France in the heart of the beautiful Tena valley. If the idea of skiing in Spain brings to mind budget holidays in Andorra, think again! We believe we have found a resort that compares favourably with many in the Alps with its high altitude and easy accessibility by coach or air. The top station in Formigal is over 2,700 metres high and its situation in the middle of the mountain range is ideal for snowfall up to Easter.

Formigal

Formigal is a modern and well-planned ski village, ideal for school groups. In the middle there is a main centre with ski hire, restaurants, first aid and information under one roof. This centre is next to the beginners area and the lifts for the main slopes, making it ideally placed for the better skiers in your group to head off up the mountains and still meet up with everyone for lunch.

The skiing

Formigal is the hidden gem of the Spanish Pyrenees. With a 137km ski area extending into four valleys, the resort is Spain's largest ski area and boasts a superbly designed ski area. At the top of each lift take your pick from a choice of varied-ability runs all leading to the same point - a brilliant set-up for mixed ability groups. If you're more of an adrenalin junky, push yourself a little harder in the new freeride areas and two snowparks, or go all out with the ski-ratrack which will take you up to some amazing runs and arguably the best restaurant in Formigal. No matter where you head on the mountain, you'll benefit from quiet, uncrowded runs, short lift queues and stunning views.

Beginners start in the Sextas or Anayet valleys for lessons on the nice gentle slopes near the bases. Lessons with the excellent Spanish Ski School will soon get you moving and ready for more. Intermediate skiers can travel from one valley to another and try different runs, such as Sarrios and Lanuza in the Izas zone, where you will find great snow and challenging pistes. The truly advanced can attempt some of the free-ride areas, which offer some real off-piste challenges. Have a go with the ski-ratrak in Portalet, which will take you to runs like Cueva and Infierno!

**Please visit our website for a piste map
www.club-europe.co.uk**

Après ski

Formigal benefits from the atmosphere of a traditional mountain village with great nightlife, including an alcohol-free and controlled disco earlier in the evening, specifically for school-age groups. In place of crowded tourist bars or English pubs, there are some lovely, traditional tapas bars and good-value restaurants where you will encounter genuinely friendly locals. You can even brush up on your Spanish (don't panic though, they're pretty good at letting you off!). The pretty, historical town of Jaca is a 45-minute drive down the valley for excursions, swimming or ice-skating.



Things to do

- Snowmobiling
- Dog sledding
- Night skiing
- Snow shoeing
- Disco
- Bowling
- Ice skating
- Swimming

Quick Facts

- Easy slopes: **24**
- Medium slopes: **30**
- Difficult slopes: **39**
- Snowparks: **2**
- Boardercross: **1**
- Resort height: **1550m**
- Top station height: **2700m**
- Lifts: **21**
- Km of skiing: **137**

Transfer Times

- Coach from Calais: **16 hours**
- Airport transfer: Zaragoza/Saragossa: **2 hours**
- Barcelona: **4 hours**

The Pyrenees - Formigal

CIUDAD
RESIDENCIAL BUBAL

DECEMBER-JANUARY

£793

FEBRUARY

£806

EASTER

£793

LATE EASTER

£793

The Accommodation

Our three chosen centres are all of an exceptionally high standard with one to suit to every level of budget. Two are apartment-style centres but each with a restaurant and cafeteria to cater for hungry skiers!



Ciudad Residencial Bubal

Capacity 200, CE Rating ★★

Ciudad Residencial Bubal is ten minutes away from the main resort and is set out in different blocks of accommodation. The apartments, bungalows and house are built around a central area with two restaurants serving great Spanish food, a disco-bar, games and TV rooms. All the apartments are spacious with en suite bathrooms and a sitting area in each one.

- Superb value
- Delicious Spanish food
- In-house entertainment



Hotel Nievesol

Capacity 368, CE Rating ★★★

A welcoming Alpine building at the foot of the Formigal ski resort, the Hotel Nievesol has large, family-style rooms for groups of two, four or six. The friendly staff all speak excellent English. Facilities include a café-bar, restaurants, TV room, games room, disco and an in-house entertainment programme.

- Walking distance to lifts
- In-house entertainment
- Excellent standard of accommodation



Apartamentos Midí

Capacity 200, CE Rating ★★★

Located right in the centre of Formigal, this modern set of apartments offers a large number of studios that sleep different sized groups of students, each with a sitting room with TV, kitchenette and bathroom. The building also has a cafeteria, TV room and games room.

- Superb value
- Doorstep skiing



Snow record

In the last couple of years, there has been consistent and good snow by the beginning of December and enough snow on the slopes at mid-April for excellent skiing, with 220 cm in 2010.

HOTEL NIEVESOL

DECEMBER-JANUARY

£999

FEBRUARY

£1,015

EASTER

£893

LATE EASTER

£893

APARTAMENTOS MIDÍ

DECEMBER-JANUARY

£769

FEBRUARY

£786

EASTER

£775

LATE EASTER

£775

Important Information

Please read this section carefully as we feel that the information listed below should be clearly understood and considered before your trip departs.

DEPOSIT SCHEDULE

We have set out a schedule for payment of monies that is essential to the smooth running of your tour. The timescales for payment of deposits are set out below:

| | |
|----------------------|-----------------------------|
| 1st deposits (Coach) | £50 on booking |
| 2nd deposits | £100 8 weeks later |
| Final balance | 10 weeks prior to departure |

If you are booking a holiday which is to include air travel, you will be informed of the price of the first deposit at the time of quotation.

Failure to adhere to these dates could result in a penalty of £3 per person or in certain cases cancellation of the tour. Please refer to section 2 "payment" in the adjoining booking conditions.

COMPLETION OF FORMS

All forms will be emailed at various times throughout your booking and we would request that these are returned in a digital format, wherever possible. Failure to return the forms within agreed timescales could result in an administration fee of £3 per person and delay the progress of your tour.

SIZE OF GROUPS

All the tours featured in this brochure are based on 40 full paying passengers. Please note that should your numbers fall below this figure at any time throughout your booking your tour will be recosted on the new figures. NB all deposits are non-refundable.

AGES OF STUDENTS & EXTRA ADULTS

Our prices are valid and applicable for pupils up to 18 years of age in full time education at the time of departure. Adults in addition to the "free places" can normally be accepted at a supplement quoted by our office.

DAMAGE DEPOSIT

Some centres/ hotels require a deposit which is payable on arrival. You will be notified of this at the time of booking and it will also be noted on your Final Itinerary.

MEALS

The meal arrangement for ski tours is full board as follows:- Coach Tours begin with the evening meal on day two and finish with the evening meal on the last day in resort. Air tours begin with the evening meal on the first day and finish with lunch on the last day (Depending on flight times).

Lunches are packed lunch unless otherwise advised. All other meals are at the expense of the group.

SPECIAL DIETS

Dietary requirements of the group must be sent to us in writing with the final information. This information will be forwarded to your accommodation but we cannot guarantee provision.

Leaders should be aware that vegetarianism is less common in Europe and not necessarily well catered for and sometimes incurs an extra charge (this will be advised prior to departure wherever possible).

SUPERVISION/BEHAVIOUR

On signing the Booking Form the Party leader, together with the accompanying leaders, accepts full responsibility for the good behaviour and discipline of the group for the duration of the tour. Please refer to section 15 of the Booking Conditions.

LIFT PASSES

In certain resorts there is a lift pass supplement for students over 15. This applies to all students who are 16 years or over on the day of departure. Please contact us if you think this may affect your party and you would like further details.

CLUB EUROPE SKI REPS

The majority of Club Europe Ski tours include the services of a Ski Rep unless otherwise notified or agreed. Their function is to assist with the organisation of your tour and your ski arrangements. The Ski Rep may travel with you or meet you in resort. They are not employed as guides and a full description of their duties is available upon request.

PRIVACY STATEMENT

(For the purposes of the Data Protection Act 1998 and the ABTA Code of Conduct 2000) For the purposes of the Data Protection Act 1998, we, Club Europe Holidays, are a data controller. In order to process your booking we need to collect certain personal details from you. These details will include, where applicable, the names and contact details of party members, credit/ debit card or other payment details and special requirements such as those relating to any disability or medical condition which may affect the chosen holiday arrangements and any dietary restrictions which may disclose your religious beliefs. If we need any other personal details, we will tell you before we obtain them from you.

We need to pass on your personal details to the companies and organisations that need to know them so that your holiday can be provided (for example your airline, hotel, other supplier, credit/ debit card company or bank). Such companies and organisations may be outside the European Union, Norway, Iceland or Liechtenstein if your holiday is to take place or to involve suppliers outside these countries. We would also like to store and use your personal details for future marketing purposes (for example, sending you a brochure or details of a promotion). Except where expressly permitted by the Data Protection Act, we will only deal with the personal details you give us as set out above unless you agree otherwise. We have appropriate security measures in place to protect this information.

You are generally entitled to ask us (by letter or e-mail) what details of yours are being held or processed, for what purpose and to whom they may be or have been disclosed. We will charge a fee of £10 to respond to such a request. We promise to respond to your request within 40 days of receiving your written request and fee. In certain limited circumstances we are entitled to refuse your request. If you believe that any of your personal details, which we are processing, are inaccurate or incorrect please contact us immediately.

Booking Conditions

The following Booking Conditions together with the Important Information contained in this brochure form the basis of your contract with Club Europe Holidays Ltd. trading as Club Europe Ski Tours. Please read them carefully as they set out our respective rights and obligations, and you will be bound by them. For those booking a holiday which is to include air travel, these conditions should be read in conjunction with our Conditions for Low Cost Airlines. In these Booking Conditions, "you" and "your" means all persons named on the booking (including anyone who is added or substituted at a later date). "We", "us" and "our" means Club Europe Holidays Ltd.

1. MAKING YOUR BOOKING

To confirm a booking, the party leader must complete and sign our booking form. He/she must be authorised to make the booking on the basis of these Booking Conditions by all persons named on the booking and their parent or guardian for all party members who are under 18 when the booking is made. By signing the booking form, the party leader confirms that he/she is so authorised. The party leader is responsible for making all payments due to us. The party leader must be at least 18 when the booking is made.

The completed signed booking form must then be sent to us together with the payments referred to in clause 2 below. Once we have received your booking form and all appropriate payments, we will, subject to availability, confirm your arrangements by issuing a confirmation invoice. A contract exists when we issue a confirmation invoice. This invoice will be sent to the party leader. Please check this invoice carefully as soon as you receive it. Contact us immediately if any information which appears on the confirmation or any other document appears to be incorrect or incomplete as it may not be possible to make changes later. We regret we cannot accept any liability if we are not notified of any inaccuracy in any document within 14 days of our sending it out (5 days for tickets). We will do our best to rectify any mistake notified to us outside these time limits but this cannot be guaranteed and you must meet any costs involved in doing so. The only exception to this requirement to meet costs is where the mistake in question was made by us and there is good reason why you did not tell us about it within these time limits. If you wish to, you may contact us by e-mail for any of the reasons mentioned in these booking conditions (for example, to request an amendment) providing you do so to admin@club-europe.co.uk.

2. PAYMENT

In order to confirm your chosen arrangements, a first deposit of £50 per paying member of your party must be paid. If you are booking a holiday which is to include air travel, you will be informed of the price of the first deposit at the time of quotation. A second deposit of £100 per paying member of your party must be paid not less than 8 weeks after we confirm your booking (unless otherwise advised). The balance of the cost of your arrangements must be received by us not less than 10 weeks before departure. If booking within 12 weeks of departure full payment must be made at the time of booking. Insurance cover is effective once the final balance has been received in full. Please see clause 8 on the subject of insurance. The dates by which payment of second deposits and the balance must be made will be shown on your booking confirmation. Further reminders are not sent and you should therefore make a careful note of the payment dates. It is your responsibility to make payments on time. If we do not receive all payments due (including any surcharge where applicable) in full and on time, we reserve the right to:

- Apply an administration charge of £3 per person up to 8 weeks before departure
- Within 8 weeks before departure, treat your booking as cancelled by you. In this case, the cancellation charges set out in clause 8 below "Cancellation by you" will be payable. Please note, we cannot accept responsibility for any sums which are paid to any party leader or other person while those sums are held by them. We can only accept responsibility for payments once they are received by us. We do not appoint agents.

3. FINAL DETAILS

About 15 weeks before scheduled departure we will send you a Final Details Form which you must complete and return to us no later than 12 weeks before your scheduled departure. Failure to return this form by the due date will result in us applying an administration charge of £3 per person.

4. YOUR CONTRACT

A binding contract between us comes into existence when we dispatch our confirmation invoice to the party leader. This contract and all matters arising out of it are governed by English law. We both agree that any dispute, claim or other matter which arises out of or in connection with this contract or your booked arrangements will be dealt with under the ABTA Arbitration Scheme referred to in clause 14 or by the Courts of England and Wales exclusively. Changes to these Booking Conditions or the General Information shown in our brochure will only be valid if agreed by one of our directors in writing.

5. THE PRICE OF YOUR ARRANGEMENTS

We calculated the prices of the arrangements shown in our brochure on 05/08/2011 on the basis of then known costs and exchange rates of £1 to £1.15 as shown in The Financial Times Guide to World Currencies on the above date. We reserve the right to make changes to and correct errors in advertised prices at any time before your arrangement is confirmed. We will advise you of any error of which we are aware and of the then applicable price at the time of booking.

We reserve the right to impose surcharges to cover increases in, but not limited to, the following: government action, currency exchange rates, transportation costs or local taxes. In all cases we will absorb an amount equivalent to 2% of the invoice price (excluding insurance premiums and amendment charges). Only amounts in excess of the 2% will be passed to you and should this figure exceed 10% of the invoice price (excluding insurance premiums and amendment charges) you will be entitled to cancel the booking and receive a full refund of all monies paid (excluding insurance premiums and amendment charges) or alternatively purchase another arrangement from us as referred to in clause 9. You have 14 days from the issue date printed on the surcharge invoice to tell us if you want to cancel or purchase another arrangement. If you do not tell us that you wish to do so within this period of time, we are entitled to assume that you will pay the surcharge. Any surcharge must be paid with the balance of the cost of the arrangement. We promise not to levy a surcharge within 30 days of the start of your arrangements.

Please note, changes and errors occasionally occur. We reserve the right to correct errors in advertised, quoted or confirmed prices. We will do so as soon as we become aware of the error. You must check the price of your chosen arrangements at the time of booking.

6. CHANGES BY YOU

If you wish to make any changes to your confirmed arrangements, you must notify us in writing as soon as possible. Whilst we will do our best to assist, we cannot guarantee that we will be able to meet your requested change. Where we are able to make the change requested, an administration charge of £50 will be payable together with any costs incurred by ourselves and/or any costs or charges incurred or imposed by any of our suppliers. We regret changes cannot be made within two weeks of departure or after your flight tickets have been issued, whichever comes first. Please note that scheduled airlines normally treat changes as a cancellation and you may be charged the full price of the issue of a new ticket. Where we are unable to assist you and you do not wish to proceed with the original booking we will treat this as a cancellation by you and cancellation fees will be payable.

7. CANCELLATION BY YOU

Should you or any member of your party need to cancel your chosen arrangements once they have been confirmed, the party leader must immediately advise us in writing. Your notice of cancellation will only be effective when it is received in writing by us at our offices. As we incur costs from the time we confirm your booking, the following cancellation charges will be payable. Where the cancellation charge is shown as a percentage, this is calculated on the basis of the total cost payable by the person(s) cancelling excluding insurance premiums and amendment charges. Insurance premiums and amendment charges are not refundable in the event of the person(s) to whom they apply cancelling.

Period before departure within which written notification of the cancellation is received

| |
|---|
| Charges as per % of total per person price |
| More than 55 days loss of deposits |
| 55 to 15 days 60% of total tour price |
| 14 to 1 day 90% of total tour price |
| Departure day or after 100% of total tour price |

Please note:

- Depending on the reason for the cancellation, you may be able to reclaim the above mentioned cancellation charges (less any applicable excess) under the terms of your insurance policy. Claims must be made directly to the insurance company concerned, please refer to your policy details.
- Where any cancellation reduces the number of full paying party members below the number on which the price, number of free places and/or other concessions agreed for your booking were based, we will recalculate these items and re-invoice you accordingly. If any member of your party is prevented from travelling, that person may transfer their place to someone else (introduced by you) providing we are notified not less than two weeks before departure. Where a transfer to a person of your choice can be made, all costs and charges incurred by us and/or incurred or imposed by any of our suppliers as a result together with an amendment fee of £15 must be paid before the transfer can be effected. For flight inclusive bookings, you must pay the charges levied by the airline concerned. As most airlines do not permit name changes after tickets have been issued for any reason, these charges are likely to be the full cost of the flight.

8. INSURANCE

As we consider insurance to be essential, we include the cost of the insurance policy referred to elsewhere in this brochure in the price of the arrangements we offer. Full details of this insurance cover will be sent to you with your booking confirmation and can be provided earlier on request. Please read these details carefully as soon as you receive them. If for any reason the insurance cover is not appropriate for any member of your party, you may opt out of our policy. Should you wish to do so you must notify us immediately. Further, it is your responsibility to arrange additional insurance cover exceeding the maximum amounts payable under our policy or providing cover for additional areas of risk if you consider our policy is not adequate for the particular needs of your party, as we cannot check your alternative policy for suitability. It is a condition of travel that you have adequate insurance in place for the duration of your trip. We do not check alternative insurance policies; however we reserve the right to request written details (insurer's name, policy number and emergency contact number) of your policy. You are responsible for indemnifying us in full in the event that we incur any losses or expenses arising out of your failure to take out adequate insurance cover.

9. CHANGES AND CANCELLATION BY US

We start planning the arrangements we offer many months in advance. Occasionally, we have to make changes to and correct errors in brochure and other details both before and after bookings have been confirmed and cancel confirmed bookings. Whilst we always endeavour to avoid changes and cancellations, we must reserve the right to do so. However, we promise we will only cancel your confirmed booking after the date the balance of the cost of your arrangements must be paid where you have failed to make all payments due in full and on time or where we are forced to do so as a result of circumstances outside our control. We will not cancel after this date for any other reason. Most changes are minor. Occasionally we have to make a "significant change". When we refer to a "significant change" in these booking conditions, we mean one or more of the following changes when made before departure: a change of accommodation to that of a lower official classification or standard for the whole or a major part of the time you are away, a change of outward departure time or overall length of time you are away of twelve or more hours and, in the case of tours, a significant change of itinerary missing out one or more major destination substantially or altogether. All other changes are treated as "minor" changes.

If we have to make a significant change or cancel, we will tell you as soon as possible. If there is time to do so before departure, we will offer you the choice of the following options:

- (For significant changes) accepting the changed arrangements or
- Accept an offer of alternative travel arrangements of equivalent or superior standard, if such alternatives are available, or a choice of specified travel arrangements of a lower standard to the travel arrangements booked, together with a refund of the difference in price or
- Cancelling or accepting the cancellation in which case you will receive a full refund of all monies you have paid to us.

Please note, the above options are not available where any change made is a minor one. If we have to make a significant change or cancel, we will also pay you the compensation set out below subject to the following exceptions. Compensation will not be payable and no liability beyond offering the above mentioned choices can be accepted where we are forced to make a change or cancel as a result of unusual and unforeseeable circumstances beyond our control, the consequences of which we could not have avoided even with all due care. Such circumstances may include, but are not limited to those listed under "force majeure" at clause 10 below. In the event of a force majeure cancellation we regret we will be unable to make any refunds (unless we obtain any refunds from our suppliers), pay you any compensation or meet any costs or expenses you incur as a result. No compensation will be payable and the above options will not be available if we cancel as a result of your failure to comply with any requirement of these booking conditions entitling us to cancel (such as paying on time) or if the change made is a minor one.

Number of days before departure a significant change or cancellation is notified to you.

Compensation per full paying party member:

30 to 35 days £8
14 to 15 days £10
14 to 0 days £15

10. FORCE MAJEURE

We regret we cannot accept any liability or pay any compensation where the performance or prompt performance of our contractual obligations is prevented or affected by "force majeure". In these Booking Conditions, "force majeure" means any event which we or the supplier of the service(s) in question could not, even with all due care, foresee or avoid. Such circumstances may include, but are not limited to, war or threat of war, riot, civil strife, actual or threatened terrorist activity, industrial dispute, natural or nuclear disaster, fire, adverse weather conditions and all similar events outside our control.

11. OUR LIABILITY TO YOU

1) We accept responsibility for the full and proper performance of your holiday as described in our brochure. If any part of your holiday is not provided as promised, due to the fault of our employees, agents or suppliers, we will pay you appropriate compensation if this has affected the enjoyment of your holiday. We will accept responsibility if any death, personal injury, failure of a deficiency of your holiday arrangements is caused by any failure by ourselves or our employees (providing they were at the time acting within the course of their employment) or our agents or suppliers (as applicable) to use reasonable skill and care in performing or providing the service in question. Please note however that we will not be liable for any injury, illness or death or consequent losses suffered by you or any member of your party where such injury, illness or death was not caused by lack of reasonable care/skill on our part or that of our suppliers in performing our obligations under the contract. Please note it is your responsibility to show that reasonable skill and care has not been used if you wish to make a claim. We will accordingly pay to you such damages as are applicable in such circumstances under English Law. We will not be responsible for any injury, illness, death, loss (for example loss of enjoyment), damage, expense, cost or other sum or claim of any description whatsoever which results from any of the following:

- the fault of the person(s) affected or any member(s) of their party or
- the fault of a third party not connected with the provision of your holiday which we could not have predicted or avoided or
- an event or circumstance which we or the supplier of the service(s) in question could not have predicted or avoided even after taking all reasonable care. This may include, but is not limited to, an occurrence of force majeure (see clause 10)
- the fault of anyone who is not carrying out work for us (generally or in particular) at the time.

In addition, we will not be responsible where you do not enjoy your holiday or suffer any problems because of a reason you did not tell us about when you booked your holiday or where any problems you suffer which did not result from any breach of our contract or other fault of ourselves or, where we were responsible for them, our suppliers or agents or where any losses, expenses, costs or other sum you have suffered relate to any business.

Please note, we cannot accept responsibility for any services which do not form part of our contract. This includes, for example, any additional services or facilities which your hotel or any other supplier agrees to provide for you where the services or facilities are not advertised in our brochure and we have not agreed to arrange them.

2) The promises we make to you about the services we have agreed to provide or arrange as part of our contract – and the laws and regulations of the country in which your claim or complaint occurred – will be used as the basis for deciding whether the services in question had been properly provided. If the particular services which gave rise to the claim or complaint complied with local laws and regulations applicable to those services at the time, the services will be treated as having been properly provided.

This will be the case even if the services did not comply with the laws and regulations of the UK which would have applied had those services been provided in the UK. The exception to this is where the claim or complaint concerns the absence of a safety feature which might lead a reasonable holidaymaker to refuse to take the holiday in question.

3) We limit the maximum amount we may have to pay you for any and all claims or parts of claims which do not involve personal injury, illness or death. Except where loss of and/or damage to luggage or personal possessions is concerned or a lower limitation of liability applies to your claim, the maximum amount we will have to pay you for such non-personal injury claims if we are found liable to you on any basis is twice the price (excluding insurance premiums and amendment charges) paid by or on behalf of the person(s) affected in total. This maximum amount will only be payable where everything has gone wrong and you have not received any benefit at all from your holiday. Where we are found liable for loss of and/or damage to any luggage or personal possessions (including money), the maximum amount we will have to pay you is £30 per person affected as you are assumed to have taken out adequate insurance at the time of booking. Please also see clause 11(4) below. Where we are found liable for loss of and/or damage to any luggage or personal possessions (including money), the maximum amount we will have to pay you is £30 per person affected as you are assumed to have taken out adequate insurance at the time of booking. Please also see clause 11(4) below.

4) Where any claim or part of a claim concerns or is based on any travel arrangements (including the process of getting on and/or off the transport concerned) provided by any air, sea, rail or road carrier or any stay in a hotel, the maximum amount of compensation we will have to pay you will be limited. The most we will have to pay you for that claim or that part of a claim if we are found liable to you on any basis is the most the carrier or hotel keeper concerned would have to pay under the international convention which applies to the travel arrangements or hotel stay in question. For example, the Warsaw/Montreal Convention for international travel by air and/or for airlines with an operating licence granted by an EU country, the EU Regulation on Air Carrier Liability for national and international travel by air, the Athens convention for international travel by sea, for travel by rail the Berne Convention and for accommodation arrangements the Paris Convention 1962. The provisions of these Conventions and any other convention in force at the time of your holiday are incorporated into these booking conditions and form part of your contract. Copies of these international conventions are available upon request at our offices. When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the transport provider or hotelier for the complaint or claim in question.

5) This clause 11 is intended to set out our obligations to you as a tour operator/organiser in the light of the Package Travel, Package Holidays and Package Tours Regulations 1992. Please note, we regret we cannot make any payment to you or any member of your party if the person concerned is not entitled to one from us under these Regulations.

6) You must provide ourselves and our insurers with all assistance we may reasonably require. You must also tell us and the supplier concerned about your claim or complaint as set out in clause 13 below. If asked to do so, you must transfer to us or our insurers any rights you have against the supplier or whoever else is responsible for your claim or complaint (if the person concerned is under 18, their parent or guardian must do so). You must also agree to cooperate fully with us and our insurers if we or our insurers want to enforce any rights which are transferred.

12. COMPLAINTS AND PROBLEMS

In the unlikely event that you have any reason to complain or experience any problems with your arrangements whilst away, you must immediately inform Club Europe's duty officer, your tour manager if applicable, and the supplier of the service(s) in question. Failure to do so will deprive us of our ability to investigate and rectify your complaint at the time and may affect your rights. Any verbal notification must be put in writing and given to our representative and the supplier as soon as possible. Until we know about a problem or complaint, we cannot begin to resolve it. Most problems can be dealt with quickly. If you remain dissatisfied, however, you must write to us within 28 days of your return to the UK giving your booking reference and full details of your complaint. Only the party leader should write to us. For all complaints and claims which do not involve death, personal injury or illness, we regret we cannot accept liability if you fail to notify the complaint or claim entirely in accordance with this clause. If you fail to follow this simple complaints procedure, your right to claim the compensation you may otherwise have been entitled to may be affected or even lost as a result. As our contract is with you, only you may bring proceedings for any claim made on behalf of your party or individual party members.

13. ARBITRATION

Disputes arising out of, or in connection with this contract which cannot be amicably settled may be referred to arbitration, if you so wish, under a special scheme arranged by the Association of British Travel Agents and administered independently by the Chartered Institute of Arbitrators. The scheme provides for a simple and inexpensive method of arbitration on documents alone with restricted liability on the customer in respect of costs. Full details will be provided on request or can be obtained from the ABTA website (www.abta.com).

14. BEHAVIOUR

When you book with us, you accept responsibility for any damage or loss caused by you or any member of your party. Full payment for any such damage or loss must be paid direct at the time to the accommodation owner or manager or other supplier. If you fail to do so, you will be responsible for meeting any claims subsequently made against us (together with our own and the other party's full legal costs) as a result of your actions. We expect all clients to have consideration for other people. If in our reasonable opinion or in the reasonable opinion of any other person in authority, you or any member of your party behaves in such a way as to cause or be likely to cause danger, upset or

distress to any third party or damage to property, we are entitled, without prior notice, to terminate the arrangements of the person(s) concerned. In this situation, the person(s) concerned will be required to leave the accommodation or other service. We will have no further responsibility toward such person(s) including any return travel arrangements. No refunds will be made and we will not pay any expenses or costs incurred as a result of the termination. You must further ensure that you and your party observe all local laws and regulations which apply to you and your party including those relating to the consumption of alcohol. Subject to local laws and regulations, you must ensure that no member of your party who is under 18 years consumes alcohol unless you have the written agreement of their parent or guardian that they may do so. Alcohol must not, however, be drunk to excess. You must ensure that no member of your party smokes in bedrooms or any other area where smoking is not permitted.

15. CONDITIONS OF SUPPLIERS

Many of the services which make up your arrangements are provided by independent suppliers. Those suppliers provide these services in accordance with their own terms and conditions. Some of these terms and conditions may limit or exclude the supplier's liability to you and your party, usually in accordance with applicable International Conventions. Copies of the relevant parts of these terms and conditions are available on request from ourselves or the supplier concerned.

16. SPECIAL REQUESTS AND MEDICAL PROBLEMS

If you have any special request, you must advise us in writing at the time of booking. Although we will endeavour to pass any reasonable requests on to the relevant supplier, we regret we cannot guarantee any request will be met unless we have specifically written to confirm this. For your own protection, you should obtain confirmation in writing from ourselves that your request will be complied with (where it is possible for us to give this), if your request is important to you. Confirmation that a special request has been noted or passed on to the supplier or the inclusion of the special request on your confirmation invoice or any other documentation is not confirmation that the request will be met. Unless and until specifically confirmed, all special requests are subject to availability. We regret we cannot accept any conditional bookings, i.e. any booking which is specified to be conditional on the fulfilment of a particular request. All such bookings will be treated as "standard" bookings subject to the above provisions on special requests. If you or any member of your party has any medical problem or disability which may affect your arrangements, please tell us before you confirm your booking so that we can advise as to the suitability of the chosen arrangements. In any event, you must give us full details in writing at the time of booking. If we reasonably feel unable to properly accommodate the particular needs of the person concerned, we must reserve the right to decline their reservation or, if full details are not given at the time of booking, cancel when we become aware of these details.

17. EXCURSIONS, ACTIVITIES AND BROCHURE INFORMATION

On occasions, we are asked to arrange visits, activities and/or excursions which do not form part of our advertised or normally available programme. Unless we expressly agree to do so in writing, we cannot accept any liability for or in relation to such additional visits, activities and/or excursions. This is the case even if payment for these additional services is made directly to us. As such additional services are booked solely at your request, you are assumed to have satisfied yourself that they are appropriate, suitable and safe for your party as we are not in a position to make such an assessment.

The information contained in our brochure is correct to the best of our knowledge at the time of the brochure going to print. Our brochure descriptions may refer to activities which are available in the area you are visiting. We have no involvement in any such activities which are neither run, supervised nor controlled in any way by us. They are provided by local operators who are entirely independent of us. They do not form any part of your contract with us even where we suggest particular operators/centres and/or assist you in booking such activities in any way. Accordingly, we cannot accept any liability in relation to such activities and the acceptance of liability contained in clause 11 of our booking conditions will not apply to them.

We cannot guarantee accuracy at all times of information given in relation to such activities or about the resorts/area you are visiting generally (except where this concerns the services which will form part of your contract) or that any particular excursion or activity which does not form part of our contract will take place as these services are not under our control. If you feel that any of the activities mentioned in our brochure which are not part of our contract are vital to the enjoyment of your holiday, write to us immediately and we will tell you the latest known situation. If we become aware of any material alterations to resort/area information and/or such outside activities which can reasonably be expected to affect your decision to book a holiday with us, we will pass on this information at the time of booking.

18. PASSPORTS, VISAS AND HEALTH REQUIREMENTS

The passport, visa and health requirements applicable at the time of printing to British citizens for the arrangements we offer are shown elsewhere in this brochure.

Requirements may change and you must check the up to date position in good time before departure. Information on health is contained in the Department of Health leaflet T6 (Health Advice for Travellers) available from your local Department of Health office and most Post Offices. For European arrangements you should obtain an EHIC Card (details in leaflet T6 referred to above) prior to departure. It is the party leader's responsibility to ensure that all members of the party are in possession of all necessary travel and health documents before departure. All costs incurred in obtaining such documentation must be paid by you. We regret we cannot accept any liability if you or any member of your party are refused entry onto any transport or into any country due to failure on your part to carry correct documentation. If you or any member of your party is not a British citizen or holds a non-British passport, you must check passport and visa requirements with the Embassy or Consulate of the country (ies) to or through which you are intending to travel. It is your responsibility to do so, and if failure to have any necessary travel or other documents results to fines, surcharges or other financial penalty being imposed on us, you will be responsible for reimbursing us accordingly. For up to date advice for travellers please refer to www.fco.gov.uk/knowbeforeyougo

19. TRAVEL DELAY

Under EU law you have rights in some circumstances to refunds and/or compensation from your airline in cases of denied boarding, cancellation or delay to flights. Full details of these rights will be publicised at EU airports and will also be available from Airlines. However, reimbursement in such cases is the responsibility of the airline and will not automatically entitle you to a refund of your holiday cost from us.

20. SAFETY STANDARDS

Please note it is the requirements and standards of the country in which any services which make up your arrangements are provided which apply to those services and not those of the UK. As a general rule, these requirements and standards will not be the same as the UK and may sometimes be lower.

21. FLIGHTS

The flight timings given on booking are for general guidance only and are subject to change. The latest timings will be shown on your booking confirmation. However, the actual flight times will be those shown on your tickets which will be dispatched to you approximately two weeks before departure. You must accordingly check your tickets very carefully immediately on receipt to ensure you have the correct flight times. It is possible that flight times may be changed even after tickets have been despatched - we will contact you as soon as possible if this occurs. We are not always in a position to confirm the airline, aircraft type and airport of destination which will be used in connection with any flight included in your arrangements. When this information is provided at the time of booking or subsequently, it is subject to change. Any such change will not entitle you and your party to cancel or change to other arrangements without paying our normal charges. Please note in relation to flights that, by our contract with you, we do not enter into an agreement for carriage by air but rather we only undertake to reserve accommodation onboard the airline advised at the time of booking or such other airline as may be substituted. Please note the existence of a "Community list" (available for inspection at http://europa.eu.int/comm/transport/air/safety/flywell_en.htm) detailing air carriers that are subject to an operating ban with the EU Community.

22. NO FRILLS AIRLINES

Where a "no frills" carrier such as Easyjet, Germanwings or Air Berlin is requested, our normal terms and conditions will continue to apply to your booking except to the extent that the terms and conditions of the carrier impose additional obligations.

23. CUTTING YOUR HOLIDAY SHORT

If you are forced to return home early, we cannot refund the cost of any services you have not used, but you may be covered by your travel insurance. If you cut short your holiday and return home early in circumstances where you have no reasonable cause for complaint about the standard of accommodation and services provided, we will not offer you any refund for that part of your holiday not completed, or assist with any associated costs you may incur. Depending on the circumstances, your travel insurance may offer cover for curtailment and we suggest that any claim is made directly with them.

24. FINANCIAL SECURITY

We are a member of the Association of British Travel Agents (ABTA number V2679). ABTA and ABTA Members help holidaymakers to get the most from their travel and assist them when things do not go according to plan. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. For further information about ABTA, the Code of Conduct and the arbitration scheme available to you if you have a complaint, contact ABTA, 30 Park Street, London SE1 9EQ Tel: 020 7637 2444 or www.abta.com We also hold an Air Travel Organiser's Licence issued by the Civil Aviation Authority (ATOL number: 4249). This means the air arrangements in this brochure are ATOL protected. In the unlikely event of our insolvency, the CAA will ensure that you are not left stranded abroad and will arrange to refund any money you have paid to us for an advance booking. For further information, visit the ATOL website at www.atol.org.uk If your arrangements do not include flights, we also carry Public Liability cover up to £10 million.

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